

**THE Open GROUP**

## OnVUE Online Proctoring

OnVUE Testing Experience  
VUE

Watch later Share

### OnVUE online proctoring

What to expect for your online exam

#### View the new check-in process

A few simple requirements are all it takes for your candidates to take an OnVUE online proctored exam:

- Quiet, private location
- Reliable device with a webcam
- Strong internet connection

SCAN ME

<https://youtu.be/Gm1PqdbwBP0>

Copyright © The Open Group 2020

The Open Group uses the OnVUE Online Proctoring Solution from Pearson VUE.

In these slides we will walk you through the Setup and Check-in process. This is what you would do when its time to take your exam.

Before this you would first have run a system test to check your system and network can support remote testing, and scheduled the exam.

For details of the OnVUE system requirements, and the system check <https://home.pearsonvue.com/theopengroup/onvue>

To schedule your exam proceed to <https://www.opengroup.org/certifications/take-exam>

**THE Open GROUP**

# Pearson VUE OnVUE

Pearson | VUE Contact us Global US English Q

For test-takers For test owners Become a test center About Pearson VUE

[Home](#) > [Test-taker home](#) > [The Open Group](#) > OnVUE online proctored

## onVUE

THE Open GROUP

OnVUE online proctored exams allow you to conveniently take an exam in the comfort of your home or office while being monitored by an onsite proctor. All communication with the proctor is done in English.

- 1 Run system test**  
Be sure to run your test on the same network and computer you will use on exam day.  
[Test my system](#)
- 2 Schedule exam**  
Login to your account to schedule an OnVUE exam.  
[Login](#)
- 3 Begin exam**  
When it is time to take your exam, login to your account to begin the exam.  
[Login](#)

Need help? Use the [chat feature](#) below.

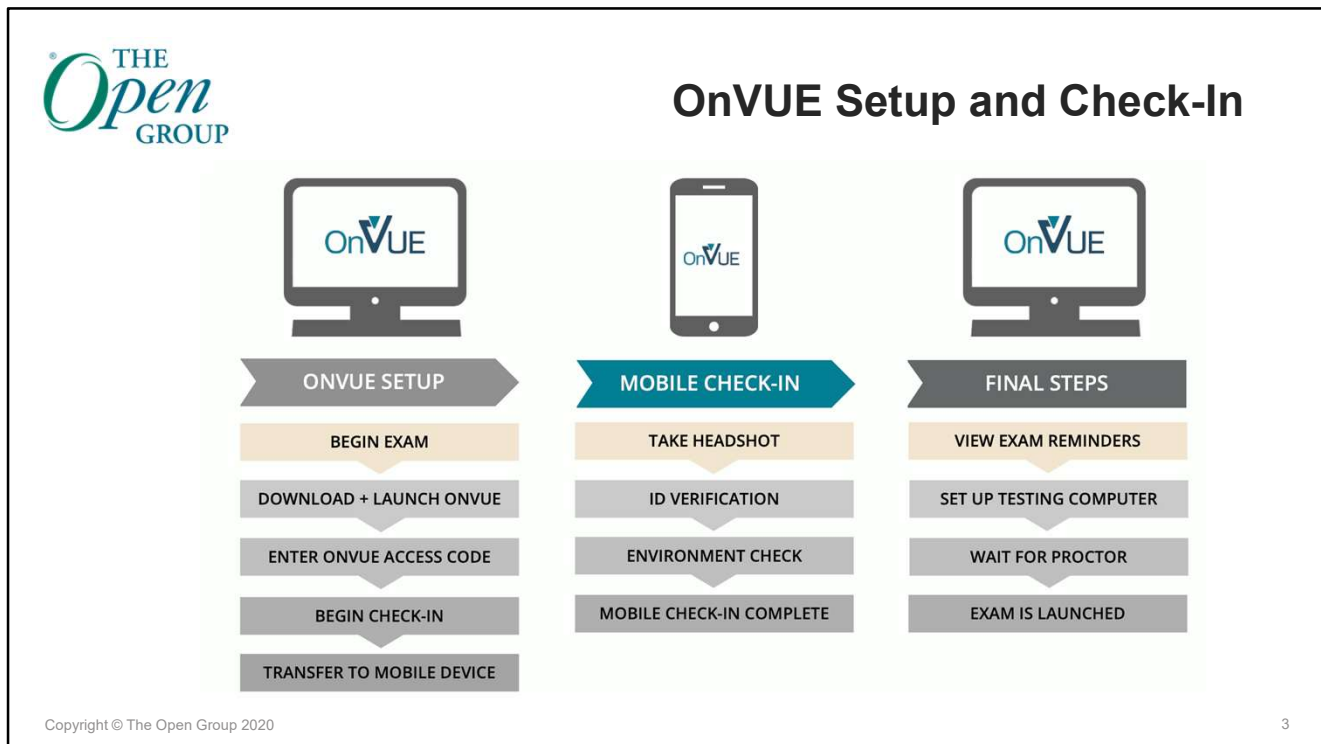
<https://home.pearsonvue.com/theopengroup/onvue>

Copyright © The Open Group 2020 2

This is the Pearson VUE OnVUE home page

You can run the system test, schedule the exam and begin an exam from this page.

In this tutorial we look at stage 3, taking the exam.



This is the overview of the ONVUE setup and check in process

This automated process guides you through the entire setup and check-in process to the point of starting the exam

It includes a guided transfer between testing (e.g., computer) and mobile devices.

Once the automated process is complete, you will then be handed off to a live proctor.

**THE Open GROUP**

**BEGIN EXAM**

Pearson | VUE

**Online Exam Details**

We highly recommend that you [run the system test](#) on the same computer and location you will be testing from on exam day to ensure system compatibility. Running the system test helps avoid issues during the exam.

| Description                                                                        | Details                                                                | Order Information                                                                                                  |
|------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| <b>Exam</b><br>VUE-OP: VUE OP test<br>Language: English<br>Exam Length: 60 minutes | <b>Appointment</b><br>Sunday, May 31, 2020<br>Start Time: 10:00 AM CDT | <b>Order Number/Invoice</b><br>0000-1054-6450<br><b>Registration ID</b><br>210391575<br><b>Status</b><br>Purchased |

[Reschedule](#)  
[Begin Exam](#)  
[Cancel](#)

[Begin Exam](#)

VUE Testing Policies

Copyright © The Open Group 2020

At this stage we have logged into The Open Group main page, selected the certification pulldown, and clicked the take exam link, logged in and that has connected us to Pearson VUE

The Open Group has a single sign on connection with Pearson VUE so you need an account for The Open Group web site in order to register and take an exam. Prior to taking the exam we would have entered the system and made an exam booking

We select Begin Exam

**THE Open GROUP**

## DOWNLOAD AND LAUNCH ONVUE

OnVUE

**Start Exam**

- 1 Click on the "Copy Access Code" button below. This will automatically enter your access code into OnVUE once it is running. This access code will authorize you to start the exam check-in process.

721-483-536 Copy Access Code

- 2 Click "Download". Once complete, run the OnVUE application from the downloads folder.

**Alert!** Mac users, if prompted, will need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation, and Input Monitoring.

Download

[以下の日本語の説明は、ここをクリックするか、下にスクロールしてください](#)

ONVUE SETUP  
2 of 5

Copyright © The Open Group 2020

5

At this point you are given an access code , and have to download the OnVUE application

The OnVUE application contains two components: the proctoring software and the secure browser.

The proctoring software is responsible for collecting candidate information, checking internet speed, and video streaming for greeting and proctoring. Once candidates submit their testing session information, the secure browser is launched.

The integrated secure browser is responsible for locking down the candidate's computer and displaying the exam content.

Currently, the OnVUE application has about 100 MB to be downloaded to the candidate's computer.

Note for Mac users , you will need to grant the application several permissions in System Preferences

**THE Open GROUP**

## ENTER ONVUE ACCESS CODE

English (US)

**ONVUE**

Enter your unique exam access code and phone number

1. Your access code may have been entered for you

367-578-387

If you do not see the access code, you will need to manually enter it. You can find your access code on the exam launch page.

2. Enter phone number

+1 555-555-5555

Enter a phone number with country code, example U.S. +1; we only use this to contact you if there's an issue with check-in or exam delivery.

I do not have a phone available at this time.

Copyright © The Open Group 2020

6

ONVUE SETUP  
3 of 5

This is the initial screen for the OnVUE application

**THE Open GROUP**

**BEGIN CHECK-IN**

OnVUE Access code: 367-578-387

### Check-In Process

What you need to do to take your exam

- System check
- Your picture
- Photo identification
- Workspace verification
- Close all applications

I am eighteen years of age or older.  I am under eighteen years of age.

[Get started](#)

Copyright © The Open Group 2020 7

ONVUE SETUP  
4 of 5

So at this point you are ready to do the second stage, which is to begin the Check-in, which requires you to use your mobile device

THE Open GROUP

## TRANSFER TO MOBILE DEVICE

onVUE Access code: 367-578-387

Use your mobile phone to take your required verification photos

if you don't have a mobile phone, use your webcam to take the required photos.

Your picture Photo identification Workspace verification

1. Select access method

- Text message
- Type URL into mobile phone

2. Enter contact information

+1 5555551234

I accept the [terms and conditions](#)

Previous Next

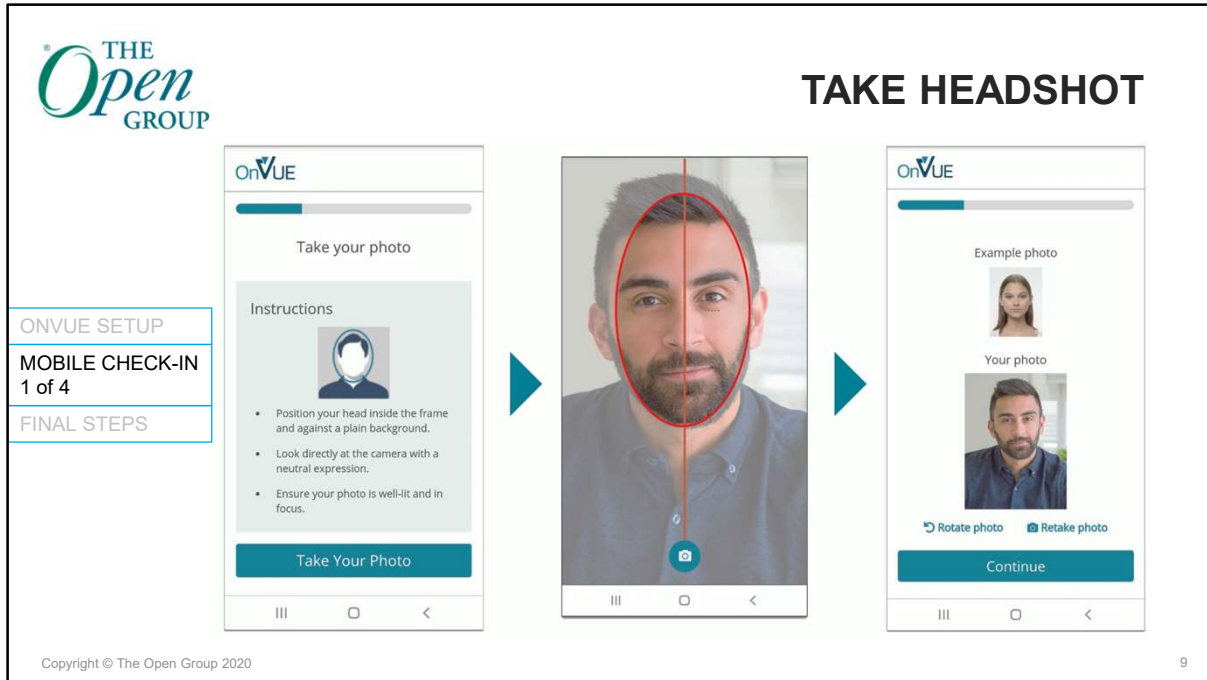
Copyright © The Open Group 2020 8

You will need to use a mobile device to take photos and upload them to Pearson VUE

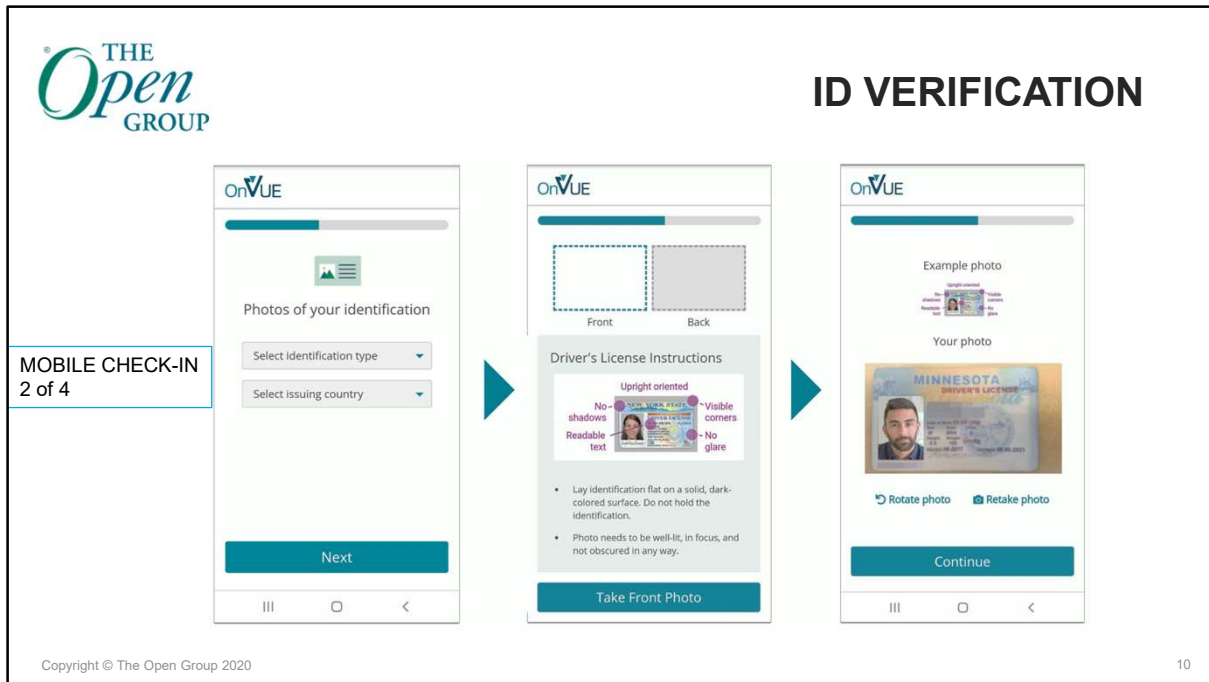
This includes your picture, photo ID and workspace verification

If you do not have a mobile phone then you can use your webcam to take the required photos



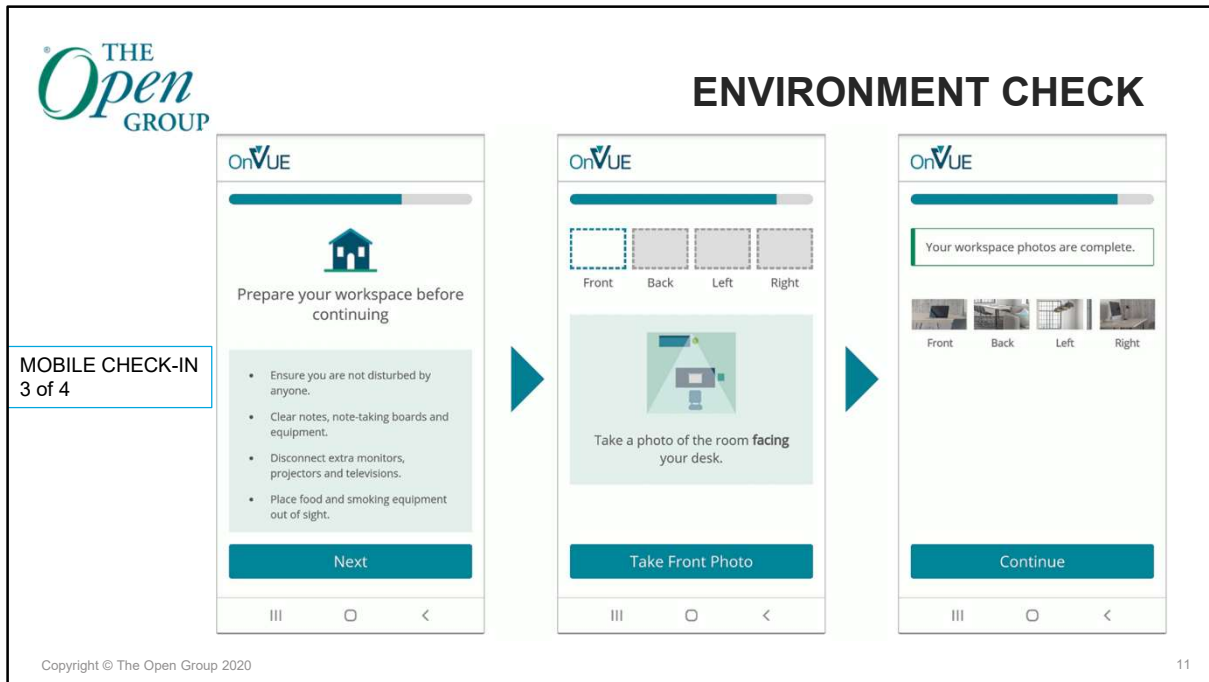


You first need to take your own photo. This is very much like preparing a passport photo!



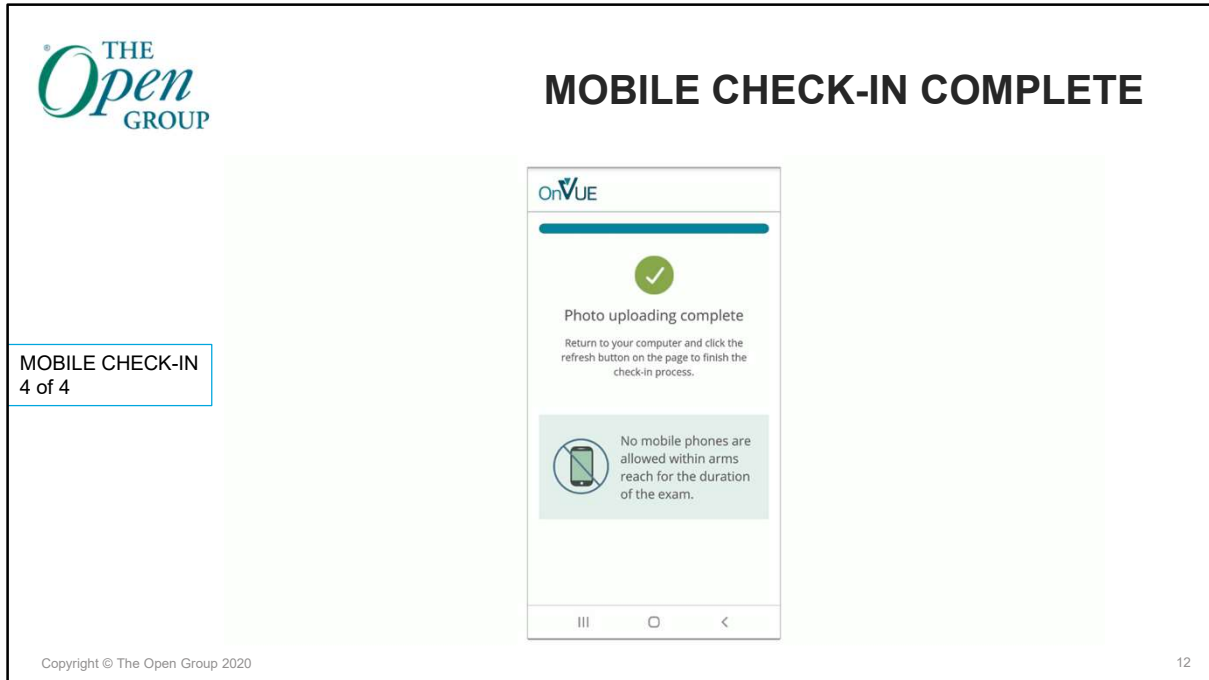
You are required to present a current government-issued ID. The name on your ID must match the name in your web account profile and in your appointment confirmation email.

Acceptable forms of identification include: driver's license, passport, military ID, identification card (national/state/province identity card), in the US a green card, permanent resident card, and government-issued local language ID (if issued by the country in which you are resident).



This includes taking four photos of the room where the exam will be taken

The environment must be clear within arm's reach. No monitors other than the one used for testing can be plugged in. There can be no notes, papers, whiteboards with writing, etc. around, and phones and watches must be placed outside of arm's reach. You should be in a room with the door closed or, if there is no door, in a private space where no other people can be seen or heard.



Once you have uploaded the photos, the mobile check-in is completed, and you are then onto the final steps

**THE Open GROUP**

## VIEW EXAM REMINDERS

OnVUE Access code: 367-578-387

When you click Next, any violation of these rules will result in your exam being revoked.

### Exam rules reminder

- No one is permitted in your work area for any reason
- You may not leave your work area for any reason
- You cannot use scratch paper, take physical notes, or talk
- Place mobiles, headphones and watches out of reach
- Food, drinks, smoking and gum are prohibited

I agree that breaking these rules will result in my exam being revoked

Previous Next

Copyright © The Open Group 2020 13

ONVUE SETUP  
MOBILE CHECK-IN  
**FINAL STEPS**  
1 of 4

As part of the final steps some important reminders are displayed and you have to confirm you agree to the rules.

**THE Open GROUP**

## SET UP TESTING COMPUTER

OnVUE Access code: 367-578-387

Close all applications except OnVUE

Minimize risk of disruption by following the instructions below:

1. The taskbar must not show lines under any application icons except OnVUE.
2. Close other applications by clicking the X button in the top-right corner of the application window.

Note: Your exam will not launch if any applications (except for OnVUE) remain open.

Previous Next

Copyright © The Open Group 2020 14

FINAL STEPS  
2 of 4

You should ensure all applications are closed except OnVUE

THE  
*Open*  
GROUP

# WAIT FOR PROCTOR

OnVUE Access code: 717-757-720

**!** You are almost done with the check-in process

Starting now, you must comply with exam rules.

We are checking your details and will contact you if necessary.  
We aim to launch your exam within **15 minutes**.

- Do not leave the webcam view.
- No one can enter the space during testing.
- Keep your mobile and other devices out of arm's reach.
- Food, smoking, and gum are not allowed.

Recording

If you don't see your face displayed, you may be at risk of having your exam revoked.

FINAL STEPS  
3 of 4

Copyright © The Open Group 2020 15

You must then wait for the proctor

Please be patient: most candidates will have their exam launched by a proctor within 15 minutes of the exam appointment. If you are experiencing a longer delay, there may be a problem with your photos. The proctor will attempt to reach you over chat or your cell phone. The incoming phone number may be unfamiliar to you but please answer so we can help you.

The screenshot displays the OnVUE exam interface. At the top left is the logo for 'THE Open GROUP'. The main heading reads 'EXAM IS LAUNCHED'. Below this is a navigation bar with a 'V' icon, a proctor's video feed, a 'Chat' icon, and an 'Access Code' field containing '423-645-525'. The main content area is titled 'Key Features' and contains two instructional boxes: one for 'Time Remaining 10:00' and another for '1 of 10' questions. A 'Next' button is visible at the bottom of the content area. The text 'Click Next to start the test.' is centered below the instructions. At the bottom of the screenshot, the text 'Good Luck!' is displayed in a large, blue font. A small copyright notice 'Copyright © The Open Group 2020' and the number '16' are located in the bottom left and right corners, respectively.

FINAL STEPS  
4 of 4

Once the proctor has arrived you will then be able to start the examination