The Open Group uses the OnVUE Online Proctoring Solution from Pearson VUE.

In these slides we will walk you through the Setup and Check-in process. This is what you would do when it’s time to take your exam.

Before this you would first have run a system test to check your system and network can support remote testing, and scheduled the exam.

For details of the OnVUE system requirements, and the system check visit https://home.pearsonvue.com/theopengroup/onvue

To schedule your exam proceed to https://www.opengroup.org/certifications/take-exam
This is the Pearson VUE OnVUE home page

You can run the system test, schedule the exam and begin an exam from this page.

In this tutorial we look at stage 3, taking the exam.
This is the overview of the ONVUE setup and check-in process.

This automated process guides you through the entire setup and check-in process to the point of starting the exam.

It includes a guided transfer between testing (e.g., computer) and mobile devices.

Once the automated process is complete, you will then be handed off to a live proctor.
At this stage we have logged into The Open Group main page, selected the certification pulldown, and clicked the take exam link, logged in and that has connected us to Pearson VUE.

The Open Group has a single sign on connection with Pearson VUE so you need an account for The Open Group web site in order to register and take an exam. Prior to taking the exam we would have entered the system and made an exam booking.

We select Begin Exam.
At this point you are given an access code, and have to download the OnVUE application.

The OnVUE application contains two components: the proctoring software and the secure browser. The proctoring software is responsible for collecting candidate information, checking internet speed, and video streaming for greeting and proctoring. Once candidates submit their testing session information, the secure browser is launched. The integrated secure browser is responsible for locking down the candidate’s computer and displaying the exam content. Currently, the OnVUE application has about 100 MB to be downloaded to the candidate’s computer.

Note for Mac users, you will need to grant the application several permissions in System Preferences.
This is the initial screen for the OnVUE application
So at this point you are ready to do the second stage, which is to begin the Check-in, which requires you to use your mobile device
You will need to use a mobile device to take photos and upload them to Pearson VUE

This includes your picture, photo ID and workspace verification

If you do not have a mobile phone then you can use your webcam to take the required photos
You first need to take your own photo. This is very much like preparing a passport photo!
You are required to present a current government-issued ID. The name on your ID must match the name in your web account profile and in your appointment confirmation email. Acceptable forms of identification include: driver’s license, passport, military ID, identification card (national/state/province identity card), in the US a green card, permanent resident card, and government-issued local language ID (if issued by the country in which you are resident).
This includes taking four photos of the room where the exam will be taken

The environment must be clear within arm’s reach. No monitors other than the one used for testing can be plugged in. There can be no notes, papers, whiteboards with writing, etc. around, and phones and watches must be placed outside of arm’s reach.

You should be in a room with the door closed or, if there is no door, in a private space where no other people can be seen or heard.
Once you have uploaded the photos, the mobile check-in is completed, and you are then onto the final steps
As part of the final steps some important reminders are displayed and you have to confirm you agree to the rules.
You should ensure all applications are closed except OnVUE
You must then wait for the proctor

Please be patient: most candidates will have their exam launched by a proctor within 15 minutes of the exam appointment. If you are experiencing a longer delay, there may be a problem with your photos. The proctor will attempt to reach you over chat or your cell phone. The incoming phone number may be unfamiliar to you but please answer so we can help you.
Once the proctor has arrived you will then be able to start the examination

Good Luck!