Registering to take an Exam with Pearson VUE

November 2019
Contents

» How to register for an exam
» Contacting Pearson VUE Customer Service
» ESL examinations
» Test accommodations
How to register for an exam

Starting Point
You may start from either:
» The Pearson VUE website:
   – http://pearsonvue.com/theopengroup
OR
» The Open Group website:
   – http://www.opengroup.org
Starting from the Pearson VUE website
Starting from The Open Group website
Both starting points go to: Take an Exam

Take an Examination

All examinations are subject to The Open Group Examination Non-disclosure Agreement, Exam Conduct and Security Policy

Registering with Pearson VUE

Create an account for The Open Group web site and use it to register to take an exam with Pearson VUE, or login into the Pearson VUE system using your account credentials:

Go to the Pearson VUE launch page.

Please Note: Password resets can take up to 30 minutes to synchronize across systems.

Need help? View a tutorial (PDF) | Read our Advice Sheet (PDF) | 聯絡我們

Login to Pearson VUE from this page to initiate the process of registering for an exam, taking an online exam, locating a test center, viewing existing registrations, re-scheduling, accessing score reports, downloading payment receipts, etc. You will need an account for The Open Group web sites in order to register for an exam with Pearson VUE, even if you wish to register by phone or at a test center.

Contact Pearson VUE Customer Service for assistance with registration, rescheduling, or test results.

FAQs

Read the certification program FAQs here.

Exam Information

Visit The Open Group Examinations page for general information and details of individual exams.

Other Questions

For all other questions please visit The Open Group Help Center.
Register with The Open Group

Certification and Accreditation

Personal Information

You will need an Open Group account in order to register for an exam at Pearson VUE.

If you have an Open Group account, login, then review and confirm your personal information.

If you do not have an Open Group account, perform the following steps to create one:

1. Create an account
2. Receive the account activation email sent to the business email address in your account and select the link in the email to activate your account.
3. Log in to this Pearson VUE launch page with the credentials from your new account, then confirm your information and proceed to Pearson VUE.
Login

Certification & Accreditation

Log in

Username *
mary.jones

Password *
********

Log in

Forgotten password
Forgotten username
Resend the user account verification email
Create an account

If you have reset your password and are still unable to login after 30 minutes please contact our helpdesk.
Check Your Personal Information

Personal Information

The information below is from your Open Group profile. Please review it for accuracy. Ensure your name is exactly as it appears on the identification you will present at the test center. If there is not an exact match, you will not be able to take your exam and you will forfeit any fees paid or the voucher used to book the exam.

If any of the information needs to be updated, perform the following steps:

1. Edit your Profile on the main Open Group site
2. Return to this Pearson VUE launch page
3. Log out
4. Return again to this Pearson VUE launch page where you will be asked to log back in; this will enable us to refresh your profile.

Note that sometimes a browser will cache the old credentials, so if simply logging out doesn’t work, you will need to shut down your browser or try an alternate browser.

Once you have confirmed that all information is correct and up-to-date, select the Proceed to Pearson VUE button at the bottom of the page to be transferred to the Pearson VUE website.

<table>
<thead>
<tr>
<th>User Name</th>
<th>mary.jones</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salutation</td>
<td>Miss</td>
</tr>
<tr>
<td>Given Name</td>
<td>Mary</td>
</tr>
<tr>
<td>Middle Name</td>
<td></td>
</tr>
<tr>
<td>Family Name</td>
<td>Jones</td>
</tr>
</tbody>
</table>
Check Your Personal Information: Proceed to Pearson VUE

### Mailing Address Information

<table>
<thead>
<tr>
<th>Business Address</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address 1</td>
<td>Apex Plaza, Forbury Road</td>
</tr>
<tr>
<td>Street Address 2</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td>Reading</td>
</tr>
<tr>
<td>State/Province</td>
<td>Berkshire</td>
</tr>
<tr>
<td>Postal Code</td>
<td>RG1 1AX</td>
</tr>
<tr>
<td>Country</td>
<td>UNITED KINGDOM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Home Address</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address 1</td>
<td></td>
</tr>
<tr>
<td>Street Address 2</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td></td>
</tr>
<tr>
<td>State/Province</td>
<td></td>
</tr>
<tr>
<td>Postal Code</td>
<td></td>
</tr>
<tr>
<td>Country</td>
<td></td>
</tr>
</tbody>
</table>

[Proceed to Pearson VUE]
Pearson VUE Exam Registration
Select the Exam

Select Exam

Find an Exam:

Go

Do you have a private access code?  What is this?

<table>
<thead>
<tr>
<th>Exam Code</th>
<th>Exam Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>OG0-021</td>
<td>ArchiMate® 2 Part 1 Exam (English)</td>
</tr>
<tr>
<td>OG0-022</td>
<td>ArchiMate® 2 Part 2 Exam (English)</td>
</tr>
<tr>
<td>OG0-023</td>
<td>ArchiMate® 2 Combined Part 1 and Part 2 Exam (English)</td>
</tr>
<tr>
<td>OG0-023-ESL</td>
<td>ArchiMate® 2 Combined Part 1 and Part 2 Exam (ESL)</td>
</tr>
<tr>
<td>OG0-041</td>
<td>Open FAIR™ Part 1 Exam (English)</td>
</tr>
<tr>
<td>OG0-061</td>
<td>IT4IT™ Part 1 Exam (English)</td>
</tr>
<tr>
<td>OG0-091</td>
<td>TOGAF® 9 Part 1 Exam (English)</td>
</tr>
</tbody>
</table>
Select the Exam (2)

<table>
<thead>
<tr>
<th>Code</th>
<th>Exam Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OG0-092</td>
<td>TOGAF® 9 Part 2 Exam (English)</td>
</tr>
<tr>
<td>OG0-093</td>
<td>TOGAF® 9 Combined Part 1 and Part 2 Exam (English)</td>
</tr>
<tr>
<td>OG0-093-ESL</td>
<td>TOGAF® 9 Combined Part 1 and Part 2 Exam (ESL)</td>
</tr>
<tr>
<td>OG0-094</td>
<td>TOGAF® 9 Part 1 Exam (Brazilian Portuguese)</td>
</tr>
<tr>
<td>OG0-095</td>
<td>TOGAF® 9 Part 2 Exam (Brazilian Portuguese)</td>
</tr>
<tr>
<td>OG0-096</td>
<td>TOGAF® 9 Part 1 Exam (Simplified Chinese)</td>
</tr>
<tr>
<td>OG0-097</td>
<td>TOGAF® 9 Part 2 Exam (Simplified Chinese)</td>
</tr>
<tr>
<td>OG0-098</td>
<td>TOGAF® 9 Combined Part 1 and Part 2 Exam (Simplified Chinese)</td>
</tr>
<tr>
<td>OG0-F91</td>
<td>TOGAF® 9 Part 1 Exam (French)</td>
</tr>
<tr>
<td>OG0-F92</td>
<td>TOGAF® 9 Part 2 Exam (French)</td>
</tr>
<tr>
<td>OG0-S91</td>
<td>TOGAF® 9 Part 1 Exam (Latin American Spanish)</td>
</tr>
<tr>
<td>OG0-S92</td>
<td>TOGAF® 9 Part 2 Exam (Latin American Spanish)</td>
</tr>
</tbody>
</table>
## Select the Exam (3)

<table>
<thead>
<tr>
<th>Code</th>
<th>Exam Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>OGA-031</td>
<td>ArchiMate® 3 Part 1 Exam (English)</td>
</tr>
<tr>
<td>OGA-032</td>
<td>ArchiMate® 3 Part 2 Exam (English)</td>
</tr>
<tr>
<td>OGA-3AB</td>
<td>ArchiMate® 3 Advanced Bridge Exam (English)</td>
</tr>
<tr>
<td>OGB-001</td>
<td>TOGAF Business Architecture Part 1</td>
</tr>
<tr>
<td>OGD-001</td>
<td>DPBoK™ Part 1 Exam</td>
</tr>
</tbody>
</table>
Select Exam Delivery Option

For: OIG-061: IT4IT™ Part 1 Exam (English)

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions]

- At a local test center
- At a home or office
- I have a Private Access Code

Previous Next
Review Selected Exam

Exam Details

Exam:
OG0-081: IT4IT™ Part 1 Exam (English)

Price*:
USD 320.00

Language:
English

ESL Time Extension:
If you are eligible for an ESL time extension, the additional time will be added and reflected on your Order Summary after you select a test center, exam date, and exam time.

*Prices listed are based on today's date and do not include local taxes which may be applicable.

Schedule this Exam
Confirm Exam Selection

Selected Exams:

Exam 1:  
OG0-061: IT4IT™ Part 1 Exam (English)
Language: English

Consecutive Appointments
You may add one or more exams to take on the same day (for a total appointment time of 6 hours / 360 minutes). Tell me more.

Add another exam to take on the same day

Proceed to Scheduling
Test Center Search & Selection

Test Center Search

Exam Selection: OCS-051: IT4IT™ Part 1 Exam (English) Language: English Change Exam

Find test centers near:

Apex Plaza, Forbury Road, Reading, RG1 1AX, United Kingdom

Distance:

0.3 mi

Get Directions

0.4 mi

Get Directions

Eniwen Training Limited t/a Pitman Training
Bowman House
2nd Floor
10 Bridge Street
Reading
RG1 2LU
United Kingdom

You can select up to three test centers to compare availability.

Next
Choose an Appointment Date & Time at a Center
Confirm Booking
Checkout – Step 1: Confirm Personal Info

Name must exactly match identification.
Checkout – Step 2: Agree to Policies

The Open Group Policies

Admission Policy
We ask that you arrive at the test center 15 minutes before your scheduled appointment time. This will give you adequate time to complete the necessary sign-in procedures. If you arrive more than 15 minutes late for your scheduled exam time you will not be seated for your exam and payment in full is due for the exam fee.

Identification (ID) Requirements
You will need to bring two forms of identification to the test center. Carefully review the ID requirements prior to your exam appointment using this link. The test will not be delivered without the appropriate forms of identification. Pearson VUE Administrators have the right to refuse seating for the exam if they are unable to properly identify you.

Reschedule Policy
If you wish to reschedule your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Rescheduling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

Cancellation Policy
If you wish to cancel your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Cancelling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

I have read and agree to The Open Group policies listed above.
Checkout – Step 3: Enter Payment

Select Add Voucher link to use a voucher, then enter voucher code

Or enter credit card information here
Checkout – Step 3: Confirm Payment Info

**Order Total**

- **Subtotal:** 320.00
- **Estimated Tax:** 0.00
- **Voucher:** -320.00
- **ESTIMATED TOTAL DUE:** USD 0.00

Signed in as: Mary Jones
The Open Group Candidate ID: 133232
Checkout – Step 4: Submit Order (1)

Your order is NOT complete until you click the “Submit Order” button.

Confirm Order Details

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam OG0-061: IT4IT™ Part 1 Exam (English)</td>
<td>Appointment Tuesday, January 31, 2017 Start Time: 12:30 PM GMT Location Pearson Professional Centres-UK Reading 2nd Floor Havell House 62-66 Queens Road Reading RG1 4AZ United Kingdom</td>
<td>320.00</td>
</tr>
</tbody>
</table>
Checkout – Step 4: Submit Order (2)

Payment Details

Exams for
Name: Mary Jones
The Open Group Candidate ID: 133232

Order Total
Subtotal: 320.00
Tax: 0.00
Voucher: -320.00 The Open Group 100% Discount - IT4IT Part 1 Exam

TOTAL DUE: USD 0.00
USD 0.00
Pearson VUE Customer Service
Customer Service for Exam Bookings

Customer service
We encourage you to schedule/purchase your exam online. Get started by logging in to your web account on the 
The Open Group website. For any issues, contact us below or check our Frequently Asked Questions.

Chat is the quickest way to reach a customer service agent. Click on the Chat icon to get started.

If chat is "offline," see below for telephone numbers and office hours.

- America region
- Asia-Pacific region
- Europe, Middle East, Africa (EMEA) region

To schedule, reschedule or cancel an exam:

- Find a test center
- Find a test center on a military base
- U.S. military community funding eligibility options
- View exams
- Need help? Contact customer service
- Test accommodations

Related links
- The Open Group website
- What to expect in a Pearson VUE test center

http://pearsonvue.com/theopengroup/contact/
ESL Time Allowance
ESL = English as Second Language

» Additional time may be available to candidates for whom English is not their first language

» Part 1 or Part 2 Exam
  – Additional time is added on automatically at registration time for candidates residing in and taking an exam in a country designated as an ESL country
  – The additional time will automatically be added on and reflected on your Order Summary once you complete the registration booking.

» TOGAF & ArchiMate Combined Exam ESL
  – Must select ESL specific exam in order to be granted additional time (OG0-093-ESL, OG0-023-ESL)
Part 1 / Part 2 ESL time is confirmed once booking process completed
ESL for candidates in a non-ESL Country

» Candidates may request additional time if they:
  – do not currently reside in a country designated as an ESL country
  – are not native English speakers and do not have professional working proficiency of English
  – are natives of a designated ESL country or a non-English speaking region of their country

» Must request & obtain approval from The Open Group before booking the exam. Requests will be considered on a case-by-case basis.

» For approval, requests must be submitted via The Open Group Help Desk at https://help.opengroup.org, select Category: Certification and Accreditation, then program, and include the following:
  1. Name of the exam you would like to take
  2. Nationality
  3. Country you currently live in and the length of time you have been living there
  4. Scanned letter from your employer providing rationale for why you need additional time for the exam. The letter must be on company letterhead paper and include the date, name, and signature of the person writing the letter.
  5. Any additional evidence you have regarding your level of fluency in English
Further information on ESL

» ESL Time Allowance
  – https://certification.opengroup.org/examinations#ESL

» Designated ESL Countries
  – https://certification.opengroup.org/examinations/esl-countries
Test Accommodations
Test Accommodations

Pearson VUE is committed to providing access for all individuals with disabilities. Depending on your geographic region, test accommodations may also be known as “special arrangements” or “reasonable adjustments.”

- What are test accommodations?
- What test accommodations are right for me?
- How do I request a test accommodation?

What are test accommodations?

The purpose of test accommodations is to provide candidates with full access to the test. However, test accommodations are not a guarantee of improved performance or test completion. Pearson VUE provides reasonable and appropriate test accommodations to individuals with documented disabilities who demonstrate a need for test accommodations.

Pearson VUE test accommodations may include things such as:

- A separate testing room
- Extra testing time
- A Reader or Recorder

http://www.pearsonvue.com/accommodations
Test Accommodations

Email request to: accommodations@opengroup.org
Useful Information
Frequently Asked Questions: Exam Based Certifications

Updated 20 November 2019

Exams and Results

Q: When will I receive my exam results?
Q: My score report is pending, what does this mean?
Q: What are the exam requirements?
Q: What exams are available at Pearson VUE?
Q: How do I find out more information about The Open Group certification exams?
Q: What are the terms of The Open Group Examination Non-disclosure agreement?
Q: Why is the appointment time at the test center longer than the exam time?
Q: How can I reschedule my exam appointment at The Open Group Exam Provider?
Q: What should I do if I encounter technical problems when taking the exam?
Q: I failed my examination, can I get a discount voucher for another attempt?
Useful Links


https://certification.opengroup.org/take-exam

http://pearsonvue.com/theopengroup/locate/

http://pearsonvue.com/theopengroup/exams/

http://pearsonvue.com/theopengroup/contact/

http://pearsonvue.com/accommodations/