The Open Group Examinations:
How to Register to take an Exam with Pearson VUE
April 2020
Contents

» How to register for an exam in a test center
» How to register for an Online Proctored exam
» Online Proctored exams: what you need to know
» Contacting Pearson VUE Customer Service
» ESL examinations
» Test accommodations
How to register for an exam in a test center

Starting Point

You may start from either:

» The Pearson VUE website:
  – http://pearsonvue.com/theopengroup

OR

» The Open Group website:
  – http://www.opengroup.org
Starting from the Pearson VUE website
Starting from The Open Group website

1. Click on Certifications
2. Take an exam
Both starting points go to: Take an Exam

Take an Examination

All examinations are subject to The Open Group Examination Non-disclosure Agreement, Exam Conduct and Security Policy.

Registering with Pearson VUE

Create an account for The Open Group web site and use it to register to take an exam with Pearson VUE, or login into the Pearson VUE system using your account credentials:

Go to the Pearson VUE launch page.

Please Note: Password resets can take up to 30 minutes to synchronize across systems.

Need help? View a tutorial (PDF) | Read our Advice Sheet (PDF) | 帮帮我

Login to Pearson VUE from this page to initiate the process of registering for an exam, taking an online exam, locating a test center, viewing existing registrations, re-scheduling, accessing score reports, downloading payment receipts, etc. You will need an account for The Open Group web sites in order to register for an exam with Pearson VUE, even if you wish to register by phone or at a test center.

Contact Pearson VUE Customer Service for assistance with registration, rescheduling, or test results.

FAQs

Read the certification program FAQs here.

Exam Information

Visit The Open Group Examinations page for general information and details of individual exams.

Other Questions

For all other questions please visit The Open Group Help Center.
Register with The Open Group

Certificate and Accreditation

Personal Information

You will need an Open Group account in order to register for an exam at Pearson VUE.

If you have an Open Group account, login, then review and confirm your personal information.

If you do not have an Open Group account, perform the following steps to create one:

1. Create an account
2. Receive the account activation email sent to the business email address in your account and select the link in the email to activate your account.
3. Log in to this Pearson VUE launch page with the credentials from your new account, then confirm your information and proceed to Pearson VUE.
Check Your Personal Information

Personal Information

The information below is from your Open Group profile. Please review it for accuracy. Ensure your name is exactly as it appears on the identification you will present at the test center. If there is not an exact match, you will not be able to take your exam and you will forfeit any fees paid or the voucher used to book the exam.

If any of the information needs to be updated, perform the following steps:

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Once you have confirmed that all information is correct and up-to-date, select the Proceed to Pearson VUE button at the bottom of the page to be transferred to the Pearson VUE website.

### Personal Information

<table>
<thead>
<tr>
<th>User Name</th>
<th>mary.jones</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salutation</td>
<td>Miss</td>
</tr>
<tr>
<td>Given Name</td>
<td>Mary</td>
</tr>
<tr>
<td>Middle Name</td>
<td></td>
</tr>
<tr>
<td>Family Name</td>
<td>Jones</td>
</tr>
</tbody>
</table>
Check Your Personal Information: Proceed to Pearson VUE

### Mailing Address Information

<table>
<thead>
<tr>
<th>Business Address</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address 1</td>
<td>Apex Plaza, Forbury Road</td>
</tr>
<tr>
<td>Street Address 2</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td>Reading</td>
</tr>
<tr>
<td>State/Province</td>
<td>Berkshire</td>
</tr>
<tr>
<td>Postal Code</td>
<td>RG1 1AX</td>
</tr>
<tr>
<td>Country</td>
<td>UNITED KINGDOM</td>
</tr>
</tbody>
</table>

### Home Address

| Street Address 1 |  |
| Street Address 2 |  |
| City |  |
| State/Province |  |
| Postal Code |  |
| Country |  |

[Proceed to Pearson VUE]
Pearson VUE Exam Registration
Select the Exam

Select Exam

Find an Exam:

Go

Do you have a private access code?  What is this?

<table>
<thead>
<tr>
<th>Exam Code</th>
<th>Exam Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>OGO-021</td>
<td>ArchiMate® 2 Part 1 Exam (English)</td>
</tr>
<tr>
<td>OGO-022</td>
<td>ArchiMate® 2 Part 2 Exam (English)</td>
</tr>
<tr>
<td>OGO-023</td>
<td>ArchiMate® 2 Combined Part 1 and Part 2 Exam (English)</td>
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<tr>
<td>OGO-023-ESL</td>
<td>ArchiMate® 2 Combined Part 1 and Part 2 Exam (ESL)</td>
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</tr>
<tr>
<td>OGO-061</td>
<td>IT4IT™ Part 1 Exam (English)</td>
</tr>
<tr>
<td>OGO-081</td>
<td>TOGAF® 9 Part 1 Exam (English)</td>
</tr>
</tbody>
</table>

Copyright © The Open Group 2020
Select the Exam (2)

<table>
<thead>
<tr>
<th>Code</th>
<th>Exam Description</th>
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</thead>
<tbody>
<tr>
<td>OG0-092</td>
<td>TOGAF® 9 Part 2 Exam (English)</td>
</tr>
<tr>
<td>OG0-093</td>
<td>TOGAF® 9 Combined Part 1 and Part 2 Exam (English)</td>
</tr>
<tr>
<td>OG0-093-ESL</td>
<td>TOGAF® 9 Combined Part 1 and Part 2 Exam (ESL)</td>
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<tr>
<td>OG0-094</td>
<td>TOGAF® 9 Part 1 Exam (Brazilian Portuguese)</td>
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<tr>
<td>OG0-095</td>
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<td>OG0-096</td>
<td>TOGAF® 9 Part 1 Exam (Simplified Chinese)</td>
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<td>OG0-098</td>
<td>TOGAF® 9 Combined Part 1 and Part 2 Exam (Simplified Chinese)</td>
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<td>OG0-F91</td>
<td>TOGAF® 9 Part 1 Exam (French)</td>
</tr>
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<td>OG0-F92</td>
<td>TOGAF® 9 Part 2 Exam (French)</td>
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<td>OG0-S91</td>
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<td>OG0-S92</td>
<td>TOGAF® 9 Part 2 Exam (Latin American Spanish)</td>
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<td>OGA-031</td>
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<td>OGA-032</td>
<td>ArchiMate® 3 Part 2 Exam (English)</td>
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<tr>
<td>OGA-3AB</td>
<td>ArchiMate® 3 Advanced Bridge Exam (English)</td>
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<td>OGB-001</td>
<td>TOGAF Business Architecture Part 1</td>
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<tr>
<td>OGD-001</td>
<td>DPBoK™ Part 1 Exam</td>
</tr>
</tbody>
</table>
Select Exam Delivery Option

For: OGI-061: IT4IT™ Part 1 Exam (English)

All fields are required.

How do you want to take your exam? Exam delivery option descriptions
- At a local test center
- At a home or office
- I have a Private Access Code

Previous  Next
Review Selected Exam

Exam Details

Exam:
OG0-061: IT4IT™ Part 1 Exam (English)

Price*:
USD 320.00

Language:
English

ESL Time Extension:
If you are eligible for an ESL time extension, the additional time will be added and reflected on your Order Summary after you select a test center, exam date, and exam time.

*Prices listed are based on today's date and do not include local taxes which may be applicable.

Schedule this Exam

Copyright © The Open Group 2020
Confirm Exam Selection

Selected Exams:

Exam 1: OGO-061: IT4IT™ Part 1 Exam (English)
Language: English

Consecutive Appointments
You may add one or more exams to take on the same day (for a total appointment time of 6 hours / 360 minutes). Tell me more.

Add another exam to take on the same day

Proceed to Scheduling
Choose an Appointment Date & Time at a Center

Choose Appointment

Exam Selection:  OGO-061: IT4 IT™ Part 1 Exam (English) | Language: English  Change Exam

Test Center

Pearson Professional Centres-UK
Reading
2nd Floor
Havell House
62-66 Queens Road
Reading
RG1 4AZ
United Kingdom

Change Test Centers

Select Date  Why can’t I find an available appointment?

Select available appointments on

Select a date on the calendar to see available appointments.
Choose an Appointment time

Available start times: Thursday, April 16, 2020
Times shown in: Europe/London-BST

<table>
<thead>
<tr>
<th>Morning</th>
<th>Afternoon</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00 AM</td>
<td>12:00 PM</td>
</tr>
<tr>
<td>12:15 AM</td>
<td>12:15 PM</td>
</tr>
<tr>
<td>12:30 AM</td>
<td>12:30 PM</td>
</tr>
<tr>
<td>12:45 AM</td>
<td>12:45 PM</td>
</tr>
<tr>
<td>01:00 AM</td>
<td>01:00 PM</td>
</tr>
<tr>
<td>01:15 AM</td>
<td>01:15 PM</td>
</tr>
</tbody>
</table>

Make sure you carefully choose your exam time and pay particular attention to AM vs PM. An exam at 12:00 AM means midnight.
## Confirm Booking

### My Order

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
<th>Price</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam</td>
<td>Expiry Date: 31/01/2017</td>
<td>320.00</td>
<td>Remove</td>
</tr>
<tr>
<td>Language: English</td>
<td>Date: 31/01/2017</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exam Length: 75 minutes</td>
<td>Time: 12:30 PM GMT</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Location</td>
<td>Place: Pearson Professional Centres-UK Reading</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Address: 62-66 Queens Road, Reading, RG1 4AZ United Kingdom</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total Due**

- Subtotal: 320.00
- Estimated Tax: 64.00

**Estimated Total Due:** USD 384.00

**You can enter voucher/promotion codes on the payment screen.**

**Proceed to Checkout**
Checkout – Step 1: Confirm Personal Info

**Importat:** Your name must exactly match the identification that is presented at the test center or you will not be able to take your exam. Update my information.

**Name:**
Mary Jones

**Telephone:**
+44 118-950-3311

**Correspondence Language:**
English

**Confirmation Preferences:**
Email

**Reminder Preferences:**
Email
Checkout – Step 2: Agree to Policies

The Open Group Policies

Admission Policy
We ask that you arrive at the test center 15 minutes before your scheduled appointment time. This will give you adequate time to complete the necessary sign-in procedures. If you arrive more than 15 minutes late for your scheduled exam time you will not be seated for your exam and payment in full is due for the exam fee.

Identification (ID) Requirements
You will need to bring two forms of identification to the test center. Carefully review the ID requirements prior to your exam appointment using this link. The test will not be delivered without the appropriate forms of identification. Pearson VUE Administrators have the right to refuse seating for the exam if they are unable to properly identify you.

Reschedule Policy
If you wish to reschedule your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Rescheduling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

Cancellation Policy
If you wish to cancel your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Cancelling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

I have read and agree to The Open Group policies listed above.
Checkout – Step 3: Enter Payment

Select Add Voucher link to use a voucher, then enter voucher code

Or enter credit card information here
Checkout – Step 3: Confirm Payment Info
Checkout – Step 4: Submit Order

Your order is NOT complete until you click the “Submit Order” button.

Confirm Order Details

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam</td>
<td><strong>Exam</strong></td>
<td>320.00</td>
</tr>
<tr>
<td>OG0-001: IT4IT™ Part 1 Exam (English)</td>
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<td></td>
</tr>
<tr>
<td>Language: English</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exam Length: 75 minutes</td>
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<td></td>
</tr>
<tr>
<td>Appointment</td>
<td><strong>Appointment</strong></td>
<td>320.00</td>
</tr>
<tr>
<td>Tuesday, January 31, 2017</td>
<td>Tuesday, January 31, 2017</td>
<td></td>
</tr>
<tr>
<td>Start Time: 12:30 PM GMT</td>
<td>Start Time: 12:30 PM GMT</td>
<td></td>
</tr>
<tr>
<td>Location</td>
<td><strong>Location</strong></td>
<td>320.00</td>
</tr>
<tr>
<td>Pearson Professional Centres-UK Reading 2nd Floor Havel House 62-66 Queens Road Reading RG1 4AZ United Kingdom</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Checkout – Step 4: Submit Order (2)

<table>
<thead>
<tr>
<th>Payment Details</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Exams for</td>
<td></td>
</tr>
<tr>
<td>Name:</td>
<td>Mary Jones</td>
</tr>
<tr>
<td>The Open Group Candidate ID:</td>
<td>133232</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Order Total</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Subtotal:</td>
<td>320.00</td>
</tr>
<tr>
<td>Tax:</td>
<td>0.00</td>
</tr>
<tr>
<td>Voucher:</td>
<td>-320.00</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TOTAL DUE:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>USD 0.00</td>
<td></td>
</tr>
</tbody>
</table>

Previous  Cancel Order  Submit Order
How to register for an Online Proctored exam

Starting Point
You may start from either:

» The Pearson VUE website:
  – https://home.pearsonvue.com/theopengroup/onvue

  OR

» The Open Group website:
  – http://www.opengroup.org
Starting from the Pearson VUE website

OnVUE online proctored exams allow you to conveniently take an exam in the comfort of your home or office while being monitored by an offsite proctor. All communication with the proctor is done in English.

1. Run system test
   Be sure to run your test on the same network and computer you will use on exam day.
   - Test my system

2. Schedule exam
   - Login
   - Login

3. Begin exam
   - Login

When it is time to take your exam, login to your account to begin the exam.

Preparation fuels confidence
Three simple requirements:
1. Quiet, private location
Starting from The Open Group website

1. Click on "Certifications" in the navigation bar.
2. Under Certifications, select "Take an exam".
Both starting points go to: Take an Exam

Take an Examination

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Login

Certification & Accreditation

Home
- Knowledge Based Certifications
  - ArchiMate® Certification
  - DPBoK™ Certification
  - IT4IT™ Certification
  - Open FAIR™ Certification
  - TOGAF® Certification
- Examinations
- Examination Fees
- Take an examination
- FAQs

Experience Based Certifications
- Open CA Certification
- Open CDS Certification
- Open CTS Certification

Log in
- Username *
  - mary.jones
  - Enter the username.
- Password *
  - *********
  - Enter the password that accompanies your username.

Log in

Forgotten password
Forgotten username
Resend the user account verification email
Create an account

If you have reset your password and are still unable to login after 30 minutes please contact our helpdesk.
Check Your Personal Information

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<thead>
<tr>
<th>Mailing Address Information</th>
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<tr>
<td><strong>Business Address</strong></td>
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<tr>
<td>Street Address 1: Apex Plaza, Forbury Road</td>
</tr>
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</tr>
<tr>
<td>City: Reading</td>
</tr>
<tr>
<td>State/Province: Berkshire</td>
</tr>
<tr>
<td>Postal Code: RG1 1AX</td>
</tr>
<tr>
<td>Country: UNITED KINGDOM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Home Address</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address 1:</td>
</tr>
<tr>
<td>Street Address 2:</td>
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<tr>
<td>City:</td>
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<td>State/Province:</td>
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<tr>
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<tr>
<td>Country:</td>
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Proceed to Pearson VUE
Pearson VUE Exam Registration

The Open Group Exams

Exam Catalog

View Exams

Do you have a private access code? What is this?

Upcoming Appointments

You do not have any appointments scheduled.

My Account

- My Profile
- Preferences
- Exam History
- View Score Reports
- My Receipts

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Copyright © The Open Group 2020
## Select the Exam

### Find an Exam:

![Pearson VUE logo]

### Select Exam

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<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OGA-031</td>
<td>ArchiMate® 3 Part 1 Exam (English)</td>
</tr>
<tr>
<td>OGA-032</td>
<td>ArchiMate® 3 Part 2 Exam (English)</td>
</tr>
<tr>
<td>OGA-3AB</td>
<td>ArchiMate® 3 Advanced Bridge Exam (English)</td>
</tr>
<tr>
<td>OGB-001</td>
<td>TOGAF Business Architecture Part 1</td>
</tr>
<tr>
<td>OGD-001</td>
<td>DPBoK™ Part 1 Exam</td>
</tr>
</tbody>
</table>
Select Exam Delivery Option

OG0-061: IT4IT™ Part 1 Exam (English)

All fields are required.

How do you want to take your exam? [Exam delivery option descriptions]
- At a local test center
- At a home or office
- I have a Private Access Code

Are you going to be testing on this device and network?
If so, perform a quick pre-check to verify compatibility of your device and network before planning to take this exam in your home or office.
If you skip, be sure to do a full system test before test day to avoid lost exam fees and launch delays.

Run pre-check

Previous  Next
Make sure you run the pre-check
Then you must read and agree to the online testing policies (1)

<table>
<thead>
<tr>
<th>Agree to online exam policies</th>
</tr>
</thead>
</table>

To take this exam in an online environment, you agree to the following terms and conditions.

- By accessing this website and ticking the box, you indicate your acceptance of Pearson VUE’s, a business of NCS Pearson, Inc., Privacy and Cookies Policy ("Privacy Policy"). Terms and Conditions and use of cookies to support your experience. You also understand, acknowledge and agree that the testing programme sponsor has its own, possibly different, privacy policy.

- By providing your personal information, as stated in this Privacy Policy, for the purpose of registering for a licensure, certification or academic admission test, including the administration of such test, you acknowledge, agree and consent to the video and audio recording of your face image, voice, desk and workspace for the purposes of test quality, security and the integrity of the testing process, and you consent to the processing of such personal information and test data by Pearson VUE and to the transfer of such data to Pearson VUE's hub server, located in the USA, as the data processor, its authorised third parties, if any, both in the capacity as data processors for the processing of your personal information and test data on behalf of the testing programme sponsor, as the data controller, located in the USA or elsewhere. Pearson VUE and other data processing entities, if any, are the recipients of your personal information and test data are located outside of the European Union and the European Economic Area; however, Pearson VUE will enter into reasonable data transfer agreements with such entities for the purpose of communicating and following the instructions of your testing programme sponsor and for establishing reasonable security measures to protect the confidentiality and integrity of your personal information and test data.
Then you must read agree to the online testing policies (2)

☐ If you choose to take the test through our online proctoring function, which is not mandatory in the event that there are other ways of taking the test as determined by the testing programme sponsor, you will be monitored during the testing session in real time so that your face, voice, desk and workspace will be captured and possibly recorded during the testing session. You understand, acknowledge and agree that you have no right to privacy at your current location during the exam testing session and you explicitly waive any and all claims asserting a right to individual privacy or other similar claims. By accessing this website and ticking this box you signify your acknowledgement and agreement that any inappropriate or wrongful conduct, as determined in Pearson VUE’s or the test proctor’s sole discretion, witnessed while monitoring your testing session at your current location will be reported by Pearson VUE to the testing programme sponsor and may also be reported to the appropriate governmental authorities, including, but not limited to, any law enforcement officials.

☐ By accessing this website and ticking this box you signify that you understand, acknowledge and agree that if any third party is: 1) detected as being present in your physical location, whether visible or not; or 2) overheard in any manner, whether physically detected through movement and making of noise or through sounds irrespective of whether they are in your current location or not during your testing session, the test will be terminated and you will not receive any score or in the event you’ve completed the test and received a score your score may be invalidated or revoked. Further, you understand, acknowledge and agree that if your testing session is terminated for this or any other reason you will not receive a test fee refund, credit or voucher.
### Exam details

**OG0-061: IT4IT™ Part 1 Exam (English)**

<table>
<thead>
<tr>
<th>Exam:</th>
<th>OG0-061: IT4IT™ Part 1 Exam (English)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Price</strong>*</td>
<td>USD 360.00</td>
</tr>
<tr>
<td><strong>Language</strong>:</td>
<td>English</td>
</tr>
</tbody>
</table>

⚠ **ESL Time Extension:**

If you are a resident of and plan to take the exam in a designated ESL country, you are eligible for an ESL time extension. The additional time will automatically be added on when you schedule this exam and reflected on your Order Summary after you select a test center, exam date, and exam time. For further information and a list of designated ESL countries, see: [https://certification.opengroup.org/examinations#ESL](https://certification.opengroup.org/examinations#ESL).

*Prices listed are based on today's date and do not include local taxes which may be applicable.*
Confirm Exam Selection

Please ignore the “Consecutive Appointments” suggestion. Indeed, OnVUE does not support consecutive delivery and you may get an error when trying to register. If you want to book more than one exam, they must be booked separately.
Choose an Appointment Date

Find an appointment

OG0-061: IT4IT™ Part 1 Exam (English)

Select Date

*Why can’t I find an available appointment?*

<table>
<thead>
<tr>
<th>Su</th>
<th>Mo</th>
<th>Tu</th>
<th>We</th>
<th>Th</th>
<th>Fr</th>
<th>Sa</th>
</tr>
</thead>
<tbody>
<tr>
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<td>1</td>
<td>2</td>
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<td>28</td>
<td>29</td>
<td>30</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Select a date from the calendar. Only available dates can be selected.
## Choose an Appointment time

Available start times: Thursday, April 16, 2020

Times shown in: Europe/London-BST [Change] [Show 24-hour]

<table>
<thead>
<tr>
<th>Morning</th>
<th>Afternoon</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00 AM</td>
<td>12:00 PM</td>
</tr>
<tr>
<td>12:15 AM</td>
<td>12:15 PM</td>
</tr>
<tr>
<td>12:30 AM</td>
<td>12:30 PM</td>
</tr>
<tr>
<td>12:45 AM</td>
<td>12:45 PM</td>
</tr>
<tr>
<td>01:00 AM</td>
<td>01:00 PM</td>
</tr>
<tr>
<td>01:15 AM</td>
<td>01:15 PM</td>
</tr>
</tbody>
</table>

Make sure you carefully choose your exam time and pay particular attention to AM vs PM. An exam at 12:00 AM means midnight.
Check out - Step 1: Review your Personal Info
Check out – Step 2: Agree to Policies (1)

The Open Group Policies

Admission Policy

PLEASE NOTE THIS EXAM IS PROCTORED IN ENGLISH ONLY. THERE IS NOT AN OPTION FOR LOCAL LANGUAGE PROCTORING AT THIS TIME.

PERFORM A SYSTEM TEST (Prior to Exam Day):
Please follow this link to perform a SYSTEM TEST from the same computer and location you will be testing from on exam day: http://www.pearsonvue.com/theopengroup考/ Ensure you have administrative rights on your computer to be able to download the software.
If your system does not meet the requirements please register to take the exam at a testing center. If your computer is found not to meet requirements on the exam day you are unlikely to receive a refund.

REVIEW EXAM INFORMATION (Prior to Exam Day):
Please follow this link http://www.pearsonvue.com/theopengroup考/ to find information on:
- Exam policies
- System requirements
- Admission steps

REVIEW ID POLICIES (Prior to Exam Day):
Please be prepared to show one (1) valid form of unexpired. Government issued personal ID.
Check out – Step 2: Agree to Policies (2)

Confirm contact information

Please note that we are unable to accept the following ID’s for an online proctored exam.

- Renewal forms with expired ID’s
- Government Issued name change documents with Government ID

START YOUR EXAM (Exam Day):

- Login: http://www.pearsonvue.com/theopengroup/оп/
- Click on your exam under “Purchased Online Exams”
- Click “Begin” and proceed through the self check-in process and wait for a Proctor to connect with you

We recommend logging in 15 minutes early to start the check-in process. YOU WILL ONLY HAVE up to 15 minutes after your scheduled appointment time to begin the exam process.

Please note you are required to have a clean and clutter free workstation. During check-in, the Greeter will ask you to perform a room and desk scan and will inspect any materials near your workstation.

Facial Comparison Policy

You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.
Checkout – Step 3: Enter Payment

Select Add Voucher link to use a voucher, then enter voucher code.
Checkout – Step 3: Enter Payment

Card Details
We accept the following cards:

*Card Type:
Select one...

*Card Number:
(Do not include hyphens or spaces)

*Expiration Date:
04 2020

*Cardholder's Name:
(Name as it appears on card)

*Security Code:

What is this?
Checkout – Step 3: Confirm Payment Info

Checkout - Step 3: Enter Payment

Order Total

Subtotal: 320.00
Estimated Tax: 0.00
Voucher: -320.00  The Open Group 100% Discount - IT4IT Part 1 Exam

ESTIMATED TOTAL DUE: USD 0.00

Required information is marked with an asterisk (*).
Checkout – Step 4: Submit Order

Your order is NOT complete until you click the “Submit Order” button.

Confirm Order Details

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam</td>
<td>Appointment</td>
<td>320.00</td>
</tr>
<tr>
<td>OGI-061: IT4IT™ Part 1 Exam (English)</td>
<td>Tuesday, January 31, 2017</td>
<td></td>
</tr>
<tr>
<td>Language: English</td>
<td>Start Time: 12:30 PM GMT</td>
<td></td>
</tr>
<tr>
<td>Exam Length: 75 minutes</td>
<td>Location</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Pearson Professional Centres-UK Reading</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2nd Floor</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Havell House</td>
<td></td>
</tr>
<tr>
<td></td>
<td>62-66 Queens Road</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Reading</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RG1 4AZ</td>
<td></td>
</tr>
<tr>
<td></td>
<td>United Kingdom</td>
<td></td>
</tr>
</tbody>
</table>
Checkout – Step 4: Submit Order (2)

Payment Details

Exams for
Name:
Mary Jones
The Open Group Candidate ID:
133232

Order Total
Subtotal: 320.00
Tax: 0.00
Voucher: -320.00 The Open Group 100% Discount - IT4IT Part 1 Exam
TOTAL DUE: USD 0.00
USD 0.00

Previous Cancel Order Submit Order
Online Proctored exams: What you need to know
Online Proctored Exams - Limitations

» All communication with the proctor is done in English only.

» Online proctored exams are not available in the following countries: China, Japan, Slovenia, South Korea.

» They are also not available in all OFAC sanctioned countries.

» Known issue with booking OnVUE Online Proctored exams:
» OnVUE does not support booking two consecutive exams in the same appointment, and you will receive an error from the booking system. If you need to book two exams please book them separately. Pearson VUE are aware of the issue.
System Requirements

• As part of your booking, you will be advised to run a pre-check, we highly advise that you do so:
System Requirements

• Ensure that you familiarize yourself with the full list of system requirements available here: https://home.pearsonvue.com/theopengroup/onvue

• You are also advised to run a comprehensive system check prior to taking the exam. This is to ensure that your machine is set up as it should to allow the exam to take place.

1 Run system test

Be sure to run your test on the same network and computer you will use on exam day.

Test my system

Need help? Use the chat feature below.
Policies and Procedures

For the list of Policies and Procedures, visit: https://home.pearsonvue.com/theopengroup/onvue

» You will be given a 30 minute window before your exam starts. You are required to login during this window.
» Check-in takes approximately 15 minutes for those who already completed the system check (highly advised).
» Note that you must ensure that you are not interrupted while taking your exam. Should an interruption occur, the proctor will stop the exam immediately and it will be considered a failure.
FAQs – On the day of your exam

» Q. I can’t see the ‘Begin Exam’ button. What do I do?
» A. Start your test within the exam window precisely 30 minutes before and up to 15 minutes after the specific appointment time. If you are unable to see the ‘Begin Exam’ button within the exam window, please contact your program-specific customer service team.

» Q. My exam has started. Where is my proctor?
» A. Following successful self check-in, you should be on a page that says ‘You are ready for launch!’ Please be patient: the majority of candidates are greeted by their proctor within ten minutes. If you are not contacted by a proctor after ten minutes, please contact your program-specific customer service team.

» Q. I’m receiving an error message. What should I do?
» A. Please read the system requirements for online proctoring (on your exam program’s homepage) very carefully before registering and complete a system check before test day. Contact your program-specific customer service team to troubleshoot any questions and reduce the likelihood of errors on test day.

» If, on test day, you are receiving an error message, please contact your program-specific customer service team for support. You can submit a web form (email) about your issue online 24/7.
Pearson VUE Customer Service
Customer Service for Exam Bookings

Customer service

We encourage you to schedule/purchase your exam online. Get started by logging in to your web account on the The Open Group website. For any issues, contact us below or check our Frequently Asked Questions.

Chat is the quickest way to reach a customer service agent. Click on the Chat icon to get started.

If chat is “offline,” see below for telephone numbers and office hours.

- America region
- Asia-Pacific region
- Europe, Middle East, Africa (EMEA) region

To schedule, reschedule or cancel an exam:

- Find a test center
- Find a test center on a military base
- U.S. military community funding eligibility options
- View exams
- Need help? Contact customer service
- Test accommodations

Related links:
- The Open Group website
- What to expect in a Pearson VUE test center

http://pearsonvue.com/theopengroup/contact/
ESL Time Allowance
ESL = English as Second Language

» Additional time may be available to candidates for whom English is not their first language

» Part 1 or Part 2 Exam
  – Additional time is added on automatically at registration time for candidates residing in and taking an exam in a country designated as an ESL country
  – The additional time will automatically be added on and reflected on your Order Summary once you complete the registration booking.

» TOGAF & ArchiMate Combined Exam ESL
  – Must select ESL specific exam in order to be granted additional time (OG0-093-ESL, OG0-023-ESL)
Part 1 / Part 2 ESL time is confirmed once booking process completed
ESL for candidates in a non-ESL Country

Candidates may request additional time if they:
- do not currently reside in a country designated as an ESL country
- are not native English speakers and do not have professional working proficiency of English
- are natives of a designated ESL country or a non-English speaking region of their country

Must request & obtain approval from The Open Group before booking the exam. Requests will be considered on a case-by-case basis.

For approval, requests must be submitted via The Open Group Help Desk at https://help.opengroup.org, select Category: Certification and Accreditation, then program, and include the following:
1. Name of the exam you would like to take
2. Nationality
3. Country you currently live in and the length of time you have been living there
4. Scanned letter from your employer providing rationale for why you need additional time for the exam. The letter must be on company letterhead paper and include the date, name, and signature of the person writing the letter.
5. Any additional evidence you have regarding your level of fluency in English
Further information on ESL

» ESL Time Allowance
  – https://certification.opengroup.org/examinations#ESL

» Designated ESL Countries
  – https://certification.opengroup.org/examinations/esl-countries
Test Accommodations
Test Accommodations

Pearson VUE is committed to providing access for all individuals with disabilities. Depending on your geographic region, test accommodations may also be known as "special arrangements" or "reasonable adjustments."

- What are test accommodations?
- What test accommodations are right for me?
- How do I request a test accommodation?

What are test accommodations?
The purpose of test accommodations is to provide candidates with full access to the test. However, test accommodations are not a guarantee of improved performance or test completion. Pearson VUE provides reasonable and appropriate test accommodations to individuals with documented disabilities who demonstrate a need for test accommodations.

Pearson VUE test accommodations may include things such as:
- A separate testing room
- Extra testing time
- A Reader or Recorder

http://www.pearsonvue.com/accommodations
Test Accommodations

Email request to: accommodations@opengroup.org
Useful Information
Frequently Asked Questions: Exam Based Certifications

Updated 20 November 2019

Exams and Results

Q: When will I receive my exam results?
Q: My score report is pending, what does this mean?
Q: What are the exam requirements?
Q: What exams are available at Pearson VUE?
Q: How do I find out more information about The Open Group certification exams?
Q: What are the terms of The Open Group Examination Non-disclosure agreement?
Q: Why is the appointment time at the test center longer than the exam time?
Q: How can I reschedule my exam appointment at The Open Group Exam Provider?
Q: What should I do if I encounter technical problems when taking the exam?
Q: I failed my examination, can I get a discount voucher for another attempt?
EXAM REGISTRATION

- How can I find out more information on The Open Group examinations?
- How can I register for an ESL exam?
- How can I request a test accommodation?
- How can I reschedule my exam appointment at The Open Group Exam Provider?
- How do I register to take an exam at a Pearson VUE test center?
- I am unable to connect to my Open Group account at Pearson VUE.

See all 10 articles

EXAM-BASED CERTIFICATION

- Can I get an extension on my exam voucher?
- How can I access my score report for my exam?
- How do I find out more information about The Open Group certification exams?
- I cannot find the answer to my question
- I received a voucher as part of my training course, what are the terms and conditions?
- What are the next steps after completing the exam(s)?

See all 7 articles

OPEN CA AND OPEN CITI CERTIFICATION

- I received confirmation that I am Open CITI certified, but I cannot find my name in the directory
- What is the deadline to submit my re-certification package?

TOGAF® CERTIFICATION

- Can I get a paper copy of my TOGAF certificate?
- How do I obtain my TOGAF 9 certificate?
- I am TOGAF 9 certified - is there still a bridge to TOGAF 9 certification?
- I failed one part of the combined exam - do I need to retake both parts?
- When I tried to complete the certification steps, I received an error "At this time, we do not have a record of you passing a TOGAF exam."

PUBLICATIONS / BOOKSTORE

- I purchased a document from the bookstore, but haven't received anything
- When I try to download a "FREE MEMBERS PDF" publication it says Unauthorized
Useful Links


https://certification.opengroup.org/take-exam

http://pearsonvue.com/theopengroup/locate/

http://pearsonvue.com/theopengroup/exams/

http://pearsonvue.com/theopengroup/contact/

http://pearsonvue.com/accommodations/