How to Register to take an Exam with Pearson VUE
Contents

» How to register for an exam in a test center
» How to register for an OnVUE (online) exam
» OnVUE exams: what you need to know
» Contacting Pearson VUE Customer Service
» ESL examinations
» Test accommodations
Note

Please note that the screens presented may vary from those captured here as Pearson VUE adjusts the registration system from time to time, the main workflow however should remain the same.
How to register for an exam in a test center

Starting Point
You may start from either:
» The Pearson VUE website:
   – http://pearsonvue.com/theopengroup
OR
» The Open Group website:
   – http://www.opengroup.org
The Open Group Professional Certifications

The Open Group is a global consortium that enables the achievement of business objectives through IT standards. With more than 700 member organizations, The Open Group is leading the development of open, vendor-neutral IT standards and certifications.

For IT professionals, The Open Group Certifications are globally recognized, credible, and portable validation that you have the knowledge, skills, and expertise to get the job done. It’s the most reliable guide for selecting qualified professionals for critical roles, as well as a clear path for professional development and advancement. Learn more about each of our knowledge-based professional certifications.

Examinations are available for individuals to demonstrate their knowledge and understanding of the following standards from The Open Group: ArchiMate® Specification, DMCD™ Standard, IT4IT™ Reference Architecture, Open Agile Architecture™ Standard, Open FAIR® Body of Knowledge, TOGAF® Standard.

Preparation is the key to success

The Open Group recommends training and/or the use of appropriate study guides and practice tests to prepare for the examination. Training is available from The Open Group Accredited Training Course Provider organizations. Our certification preparation page provides information on finding the training course, study guide, or practice test you need to succeed.

Schedule an Exam

Appointments may be made in advance or on the day you wish to test, subject to availability. Log in to create or access your account at The Open Group and register for an exam.

After the Exam

Upon completion of your exam, your results will be sent to The Open Group who will send you an email within 6 business days with instructions for how to complete the certification process in order to get certified.

ESL – English as a Second Language

Additional time may be provided for people taking an English language exam for whom English is not their first language.
Starting from The Open Group website
Both starting points go to: Take an Exam

Take an Exam — Step 1: Read Carefully

Please read carefully each section before proceeding to Step 2 at the bottom of this page to connect to book an exam, take an exam online, locate a test center, view existing exam registrations, download your receipts, view score reports, reschedule an exam, cancel your exam and more.

Congratulations on starting this journey to your new certification.

In order to book an exam with Pearson VUE your personal information is sent to them in order to make an exam booking and take exams. This includes information from your profile at The Open Group: candidate ID, User Name, Salutation, Given Name, Middle Name, Family Name; Contact information including contact phone numbers and email address, employer information (if present), and mailing address information.

Regulations

You are about to start an important journey to become certified. The value of the certification is set by some regulations. Please read all regulations that apply to taking your examination.

All examinations are subject to: The Open Group Examination Non-disclosure Agreement, Exam Conduct and Security Policy

Before booking an exam please read the Advice Sheet (PDF).

Please also ensure you have a valid contact phone number (check your profile here)

If you are using an exam voucher code please read the Voucher Terms and Conditions Sheet (PDF).

Note: Effective March 7, 2022, Pearson VUE has suspended delivery of all testing services throughout Russia and Belarus. Additionally, due to sanctions, no services are being provided in the Donetsk and Luhansk regions in Ukraine. This includes both in-person exams at test centres and online testing via OnVUE.

Account Required
Take an Exam: Account Required

Account Required
You need an account for The Open Group web sites in order to connect with Pearson VUE, even if you wish to register by phone or at a test center.
Use the links below to create an account if you do not have one already, or update an existing profile.

Accented characters in name
If you have an accented character in your name, you may find that when transferred to Pearson VUE this has been converted to the closest non-ascii character. This is a workaround when transferring account details due to a mismatch with character handling in the Pearson VUE side. If you need assistance you can contact The Open Group helpdesk.

Time format
The Pearson VUE exam booking system use the AM/PM convention (a 12 hour clock) to indicate times of day

Time format AM/PM
A common issue when booking an exam is to accept the first available timeslot which is often around midnight and to assume it is around midnight.
Please check your appointment time carefully, noting that in the online booking system 12:15 AM is 15 minutes past midnight, and 12:15 PM is 15 minutes past midday.
The appointment time will be listed in the confirmation from Pearson VUE. If you need to change it you can login to Pearson VUE as in Step 2.
Take an Exam: Create Account

Create Account

Please fill out the following information to create your account.
If you are registering for an exam, make sure your name and address match your ID.

Username *

Business Email *

Additional Email

Preferred Email *

First / Given Name *

Middle Name / Initials

Last / Family Name *

Password *

Password must be at least 16 chars.

Re-enter Password *

Password must be at least 16 chars.
Take an Exam — Scroll down

Further Advice

Advice concerning The Open Group Exam testing in areas affected by COVID-19
Information on how to take The Open Group Exams remotely using OnVUE.

Support

Q. I receive an ERROR_CANDIDATE_NOT_FOUND error when connecting to my account at Pearson VUE. What should I do?
A. If you are registering for the first time, this indicates we were unable to transfer your details to Pearson VUE due to an issue with your profile. Please check you have a valid phone number (check that there are no spaces or periods in the phone number) and address including State/Region/Province and Country. For address fields please check that the fields are 30 characters or shorter. Addresses in the USA and Canada require a Zip code/Postal code. If after updating you still have errors please contact our helpdesk using the link given on the screen.

Need help with Booking an Exam:
View the exam booking tutorial (PDF)

Taking an Online Proctored exam:
View the Online OnVUE Tutorial or download a copy in PDF format.

For further assistance with with registration, rescheduling, or test results contact Pearson VUE Customer Service
Need help? View a tutorial (PDF) | Read our Advice Sheet (PDF) | 帮帮我
For all other questions please contact us via The Open Group Help Center.

Take an Exam - Step 2 (login required)
Take an Exam – STEP 2

Take an Exam – Step 2 of 2

If you have not already done so, please review the instructions in Step 1.

Step 2: Connect to Pearson VUE

Connect to book an exam, take an exam online, locate a test center, view existing exam registrations, download your receipts, view score reports, reschedule an exam, cancel your exam and more...

- I have read and understand the instructions in Step 1.
- I confirm that if booking an exam, I will check the any/earliest time of the scheduled exam as noted in Step 1.

Go to the Pearson VUE launch page

For assistance with taking an online exam, registration, rescheduling, or test results contact Pearson VUE Customer Service.

For all other questions please visit The Open Group Help Center.
Check Your Personal Information

Personal Information

Please review your profile information below for accuracy. **Ensure your name is exactly as it appears on the identification you will present to take your exam.** If there is not an exact match, you will not be able to take your exam and you will forfeit any fees paid or the voucher used to book the exam.

If any of the information needs to be updated, perform the following steps:

1. Select the Update My Profile link at the top of this page
2. Return to this Pearson VUE launch page

Once you have confirmed that all information is correct and up-to-date, select the Proceed to Pearson VUE button at the bottom of the page to be transferred to the Pearson VUE website.

### Personal Information

<table>
<thead>
<tr>
<th>User Name</th>
<th>mary.jones</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salutation</td>
<td>Miss</td>
</tr>
<tr>
<td>Given Name</td>
<td>Mary</td>
</tr>
<tr>
<td>Middle Name</td>
<td></td>
</tr>
<tr>
<td>Family Name</td>
<td>Jones</td>
</tr>
</tbody>
</table>
Check Your Personal Information: Proceed to Pearson VUE

**Mailing Address Information**

<table>
<thead>
<tr>
<th>Business Address</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address 1</td>
<td>Apex Plaza, Forbury Road</td>
</tr>
<tr>
<td>Street Address 2</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td>Reading</td>
</tr>
<tr>
<td>State/Province</td>
<td>Berkshire</td>
</tr>
<tr>
<td>Postal Code</td>
<td>RG1 1AX</td>
</tr>
<tr>
<td>Country</td>
<td>UNITED KINGDOM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Home Address</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address 1</td>
<td></td>
</tr>
<tr>
<td>Street Address 2</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td></td>
</tr>
<tr>
<td>State/Province</td>
<td></td>
</tr>
<tr>
<td>Postal Code</td>
<td></td>
</tr>
<tr>
<td>Country</td>
<td></td>
</tr>
</tbody>
</table>

Proceed to Pearson VUE
Pearson VUE Exam Registration

Dashboard

Schedule an exam
Exam catalog
View exams
Do you have a private access code?
What is this?

My account
- My profile
- Preferences
- Exam history
- View score reports
- My receipts

View an upcoming test center appointment
You do not have any appointments scheduled.
## Select the Exam

### Find an exam

Find an Exam: [Go]

---

Do you have a private access code?  
[What is this?]

<table>
<thead>
<tr>
<th>Exam Code</th>
<th>Exam Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>OG0-041</td>
<td><a href="English">Open FAIR™ Part 1 Exam</a></td>
</tr>
<tr>
<td>OG0-061</td>
<td><a href="English">IT4IT™ Part 1 Exam</a></td>
</tr>
<tr>
<td>OG0-091</td>
<td><a href="English">TOGAF® 9 Part 1 Exam</a></td>
</tr>
<tr>
<td>OG0-092</td>
<td><a href="English">TOGAF® 9 Part 2 Exam</a></td>
</tr>
<tr>
<td>OG0-093</td>
<td><a href="English">TOGAF® 9 Combined Part 1 and Part 2 Exam</a></td>
</tr>
</tbody>
</table>
### Select the Exam (2)

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OGEA-101</td>
<td>TOGAF® Enterprise Architecture Part 1 Exam (English)</td>
</tr>
<tr>
<td>OGEA-102</td>
<td>TOGAF® Enterprise Architecture Part 2 Exam (English)</td>
</tr>
<tr>
<td>OGEA-103</td>
<td>TOGAF® Enterprise Architecture Combined Part 1 and Part 2 Exam (English)</td>
</tr>
<tr>
<td>OGEA-103-ESL</td>
<td>TOGAF® Enterprise Architecture Combined Part 1 and Part 2 Exam (ESL)</td>
</tr>
<tr>
<td>OGEA-10B</td>
<td>TOGAF® Enterprise Architecture Bridge Exam (English)</td>
</tr>
<tr>
<td>OGEA-C101</td>
<td>TOGAF Enterprise Architecture Part 1 Exam  (Simplified Chinese)</td>
</tr>
<tr>
<td>OGEA-C102</td>
<td>TOGAF Enterprise Architecture Part 2 Exam  (Simplified Chinese)</td>
</tr>
<tr>
<td>OGEA-C103</td>
<td>OGEA-C103 TOGAF Enterprise Architecture Combined Part 1 and 2 Exam  (Simplified Chinese)</td>
</tr>
<tr>
<td>OGEA-C10B</td>
<td>TOGAF Enterprise Architecture Bridge Exam  (Simplified Chinese)</td>
</tr>
<tr>
<td>OGEA-F101</td>
<td>TOGAF® Enterprise Architecture Part 1 Exam (French)</td>
</tr>
<tr>
<td>OGEA-F102</td>
<td>TOGAF® Enterprise Architecture Part 2 Exam (French)</td>
</tr>
<tr>
<td>OGEA-F10B</td>
<td>TOGAF® Enterprise Architecture Bridge Exam (French)</td>
</tr>
<tr>
<td>OGIT-101</td>
<td>IT4IT™ 3 Foundation Exam</td>
</tr>
<tr>
<td>OGOF-101</td>
<td>Open FAIR™ 2 Foundation Exam</td>
</tr>
</tbody>
</table>
Exam Delivery Options

» There are three delivery options
1. At a test center
2. At home or in your office (via OnVUE Online Proctored)
3. As part of a training course (with a private access code)

» You will normally use either options 1 or 2
» You will only be presented the options available for an exam
Select Exam Delivery Option

OGEA-101: TOGAF® Enterprise Architecture Part 1 Exam (English)

Where do you want to take your exam?
- At a test center
- Online at my home or office
- I have a Private Access Code

Previous
Select Exam Delivery Option (Test Center)

Where do you want to take your exam?

- At a test center
- Online at my home or office
- I have a Private Access Code

Prepare for your test center exam

- Your photo ID: We'll verify your government-issued identification (ID) when you arrive for your exam. Review admission & ID policies.
- What to expect: Familiarize yourself with the testing experience so you feel confident on test day. Watch our short video.
- Personal items: Review the items that you can have during testing that do not require prior approval. View comfort aid list.

Questions? Check out the FAQs.
Example 1: Attending a Test Center

» The following slides show how to register to take an exam at a test center

» Skip forward to Slide 31 for how to register for an OnVUE Online Proctored exam
Review Selected Exam

Exam details

OG0-061: IT4IT™ Part 1 Exam (English)

Exam:
OG0-061: IT4IT™ Part 1 Exam (English)
View Testing Policies

Price*:
USD 360.00

Language:
English

⚠️ ESL Time Extension:
If you are a resident of and plan to take the exam in a designated ESL country, you are eligible for an ESL time extension. The additional time will automatically be added on when you schedule this exam and reflected on your Order Summary after you select a test center, exam date, and exam time. For further information and a list of designated ESL countries, see: https://certification.opengroup.org/examinations#ESL.

*Prices listed are based on today's date and do not include local taxes which may be applicable.

Previous Next
Confirm Exam Selection: Consecutive Appointments

Confirm exam selection

OGEA-101: TOGAF® Enterprise Architecture Part 1 Exam (English)
Language: English

Consecutive Appointments
You may add one or more exams to take on the same day. Tell me more.

Add another exam to take on the same day
Agree to Policies, including ID Requirements

The Open Group policies

Admission Policy
We ask that you arrive at the test center 15 minutes before your scheduled appointment time. This will give you adequate time to complete the necessary sign-in procedures. If you arrive more than 15 minutes late for your scheduled exam time you will not be seated for your exam and payment in full is due for the exam fee.

Identification (ID) Requirements
You will need to bring two forms of identification to the test center. Carefully review the ID requirements prior to your exam appointment using this link. The test will not be delivered without the appropriate forms of identification. Pearson VUE Administrators have the right to refuse seating for the exam if they are unable to properly identify you.

Reschedule Policy
If you wish to reschedule your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Rescheduling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.

Cancellation Policy
If you wish to cancel your exam, you must contact Pearson VUE a minimum of 48 hours prior to your exam appointment. Cancelling an exam less than 48 hours prior to your appointment or missing your exam may result in forfeiting your exam fees.
Test Center Search & Selection

Find a test center

OGEA-101: TOGAF® Enterprise Architecture Part 1 Exam (English)

Apex Plaza, READING, RG1 4AX, United Kingdom

Search

★ MILITARY COMMUNITY looking for on-base test centers, please click here.

You can select up to three test centers to compare availability.

Helpful hints:
- The test center information link may provide directions, parking, wheelchair support or other physical access considerations.
- Distance (m/km) is a straight line calculated from the center point of your search criteria and does not reflect driving distance.

<table>
<thead>
<tr>
<th>Test Center</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spark Exams Centre</td>
<td>0.2 mi</td>
</tr>
<tr>
<td>30-31 FRARS Street 2nd Floor (Front), MERCHANTS PLACE Reading town Centre RG1 1DX United Kingdom</td>
<td></td>
</tr>
<tr>
<td>Pearson Professional Centres-UK Reading</td>
<td>0.3 mi</td>
</tr>
<tr>
<td>First Floor</td>
<td></td>
</tr>
</tbody>
</table>
Find an Appointment Date & Time at a Center

1. Select a date at your preferred test center

Spark Exams Centre
30-31 FRARS Street
2nd Floor (Flat),
MERCHANTS PLACE
Reading Town Centre
RG1 1DX
United Kingdom

Find another test center

Select a date from the calendar. Only dates with appointment availability can be selected.

Why can't I find an available appointment?
Choose an Appointment time

Find another test center

Select a date from the calendar. Only dates with appointment availability can be selected.

< May 2023 >

Su Mo Tu We Th Fr Sa
1 2 3 4 5 6 7
8 9 10 11 12 13 14
15 16 17 18 19 20 21
22 23 24 25 26 27 28
29 30 31

Why can't I find an available appointment?

2. Select your appointment start time

How would you like times displayed?

- 12 hr (e.g., 2:00 PM)
- 24 hr (e.g., 14:00)

Our next available appointment is:

Thursday, May 18, 2023

8:00 AM - 9:15 AM Europe/London - BST

Explore more times  Book this appointment
# Confirm Booking

## Cart

### Review and confirm
Contact information to avoid issues on test day.

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
<th>Price</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam</td>
<td>Appointment</td>
<td>Thursday, May 18, 2023</td>
<td>395.00</td>
</tr>
<tr>
<td>OGEA-101: TOGAF® Enterprise Architecture Part 1</td>
<td>Start time: 8:00 AM Europe/London - BST</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exam (English)</td>
<td>Change Appointment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Language: English</td>
<td>Location</td>
<td>Spark Exams Centre</td>
<td></td>
</tr>
<tr>
<td>Length: 75 minutes</td>
<td>SPARK Exams Centre Ltd</td>
<td>38-31 FRIARS Street</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2nd Floor (Front), MERCHANTS PLACE</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Reading Town Centre</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>RG1 1DX</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>United Kingdom</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Change Test Center</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Confirm contact information

⚠️ IMPORTANT: Your first/given and last/surname/family name must match exactly as it appears on the identification (ID) that is presented at the time of testing. If there is not an exact match, you will not be able to take your test and you will not be reimbursed for any fees paid. [Update my information.](#)

*Name:*[Add Another Exam](#)

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**ESTIMATED TOTAL DUE: USD 474.00**

[Proceed to Checkout](#)
Checkout – Payment and Billing

Select Add Voucher link to use a voucher, then enter voucher code

Or select credit card payment here
Checkout – Continued

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam</td>
<td>Appointment</td>
<td>395.00</td>
</tr>
<tr>
<td>OGEA-101: TOGAF® Enterprise Architecture Part 1 Exam (English)</td>
<td>Thursday, May 16, 2023 Start time: 8:00 AM Europe/London - BST</td>
<td></td>
</tr>
<tr>
<td>Language: English Length: 75 minutes</td>
<td>Location</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Spark Exams Centre SPARK Exams Centre Ltd 30-31 FRARS Street 2nd Floor (Front), MERCHANTS PLACE Reading Town Centre RG1 1DX United Kingdom</td>
<td></td>
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</table>

<table>
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<tr>
<th>Exams for</th>
<th>Order Total</th>
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<tbody>
<tr>
<td>Name:</td>
<td>Subtotal: 395.00</td>
</tr>
<tr>
<td>The Open Group Candidate ID: 208839</td>
<td>Tax: 70.00</td>
</tr>
<tr>
<td></td>
<td>TOTAL DUE: USD 474.00</td>
</tr>
<tr>
<td></td>
<td>USD 474.00</td>
</tr>
</tbody>
</table>
Agree and Proceed

You will be then taken to an external site to complete the payment for the examination
How to register for an Online Proctored exam

Starting Point

You may start from either:

» The Pearson VUE website:
  – https://home.pearsonvue.com/theopengroup/onvue
  OR

» The Open Group website:
  – http://www.opengroup.org
Starting from the Pearson VUE website

BEFORE EXAM DAY

- ✔ Perform a system test
  Make sure to do the required system test and exam simulation before exam day.*

- ✔ Find your testing space
  Find a quiet, distraction-free area in your home or office to take your exam.

- ✔ Get your ID ready
  Your ID must be valid and up to date. Does your program have specific ID policies?

*Issues? Check out the technical requirements.

Need to **schedule, reschedule, or cancel**?

Manage exam appointment
Starting from the Pearson VUE website

ON EXAM DAY

**STEP 1. Prepare your testing space**
Clean off your desk or workspace. Make sure there is no paper, books or other clutter.

**STEP 2. Prepare your computer**
Disconnect any additional monitors and be sure to close all other open applications. Don’t forget to perform the system test, too!

**STEP 3. Check-in for your exam**
You can begin the check in process up to 30 minutes prior to your appointment.

Ready to **check-in** for your exam?  
Sign in now
Starting from The Open Group website
Refer to Earlier Slides for the steps to:

» Register for an account with The Open Group
» Login and access Pearson VUE
» View the exams and select an exam
Select Exam Delivery Option

Select exam options

OGEA-101: TOGAF® Enterprise Architecture Part 1 Exam (English)

Where do you want to take your exam?

- At a test center
- OnVUE Online at my home or office
- I have a Private Access Code

Prepare for your online exam at your home or office

Your computer
Use a personal computer that has a reliable webcam and internet connection. Run system test.

Your testing space
The room should be a distraction-free, private place. See acceptable space and view permitted comfort aid list.

Your photo ID
We'll verify your government-issued identification (ID) when you arrive for your exam. Review admission & ID policies.

What to expect
Check in for your OnVUE exam 30 minutes before your appointment time. Watch our short video to get familiar with the process.

Questions?
Check out the OnVUE FAQs and minimum technical requirements.

Previous Next
Then you must read and agree to the online testing policies (1)

<table>
<thead>
<tr>
<th>Agree to online exam and The Open Group policies</th>
</tr>
</thead>
<tbody>
<tr>
<td>OGEA-101: TOGAF® Enterprise Architecture Part 1 Exam (English)</td>
</tr>
</tbody>
</table>

**Online exam policies**

By checking the boxes below, you agree to each term as described. To take this exam in an online environment, please agree to the following terms and conditions.

- By accessing this website you understand and agree to the terms set forth in this Candidate Agreement ("Agreement"). This Agreement is entered into by and between you as a test taker, Pearson VUE, a business of NCS Pearson, Inc., and your testing program owner ("Test Sponsor"). This Agreement represents your understanding and acceptance of Pearson VUE's Privacy and Cookies Policy ("Privacy Policy"), Terms and Conditions, and use of cookies to support your testing experience. You also understand, acknowledge and agree that the testing program sponsor has its own, possibly different, privacy policy.

**OnVUE Data Processing**

- By providing your personal information, as described in our Privacy and Cookies Policy, you acknowledge and agree to the video and audio recording of your entire testing session and you agree to the processing of such personal information and test data by Pearson VUE and to the transfer of such data to Pearson VUE's hub server, located in the USA, as the data processor, its authorized third parties, if any, both in the capacity as data processors for the processing of your personal information and test data on behalf of the testing program sponsor, as the data controller, located in the USA or elsewhere. Pearson VUE and other data processing entities, if any, are the recipients of your personal information and test data; however, Pearson VUE will enter into reasonable data transfer agreements with such entities for the purpose of communicating and following the instructions of your testing program sponsor and for establishing reasonable security measures to protect the confidentiality and integrity of your personal information and test data.
Then you must read agree to the online testing policies (2)

☐ If you choose to take the test through our online proctoring function, which is not mandatory in the event that there are other ways of taking the test as determined by the testing programme sponsor, you will be monitored during the testing session in real time so that your face, voice, desk and workspace will be captured and possibly recorded during the testing session. You understand, acknowledge and agree that you have no right to privacy at your current location during the exam testing session and you explicitly waive any and all claims asserting a right to individual privacy or other similar claims. By accessing this website and ticking this box you signify your acknowledgement and agreement that any inappropriate or wrongful conduct, as determined in Pearson VUE’s or the test proctor’s sole discretion, witnessed while monitoring your testing session at your current location will be reported by Pearson VUE to the testing programme sponsor and may also be reported to the appropriate governmental authorities, including, but not limited to, any law enforcement officials.

☐ By accessing this website and ticking this box you signify that you understand, acknowledge and agree that if any third party is: 1) detected as being present in your physical location, whether visible or not; or 2) overheard in any manner, whether physically detected through movement and making of noise or through sounds irrespective of whether they are in your current location or not during your testing session, the test will be terminated and you will not receive any score or in the event you’ve completed the test and received a score your score may be invalidated or revoked. Further, you understand, acknowledge and agree that if your testing session is terminated for this or any other reason you will not receive a test fee refund, credit or voucher.
Find an Appointment

1. Confirm your preferred time zone

Is this your preferred time zone?
Europe/London-BST

[No, change time zone] [Yes, that's right!]

Find an appointment

OG EA-101: TOGAF® Enterprise Architecture Part 1 Exam (English)
Find an appointment: Select Date and Time

2. Select your date

Select a date from the calendar. Only dates with appointment availability can be selected.

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Why can't I find an available appointment?

3. Select your appointment start time

How would you like times displayed?

- ☑️ 12 hr (e.g., 2:00 PM)
- 24 hr (e.g., 14:00)

Recommended time:

Thursday, May 18, 2023

6:45 PM - 8:00 PM Europe/London-BST

Your check-in time will be 6:15 PM Europe/London-BST

Explore more times • Book this appointment
View the Cart

Cart

- **Exam**
  - OGEA-101: TOGAF® Enterprise Architecture Part 1
  - Description: Exam (English)
  - Language: English
  - Length: 75 minutes

- **Appointment**
  - Date: Thursday, May 18, 2023
  - Time: 6:15 PM European/London - BST
  - Start time: 6:45 PM European/London - BST

**Price:** 395.00

- **Actions:**
  - Remove

**Confirm contact information**

- **IMPORTANT:** Your first/given and last/surname/family name must match exactly as it appears on the identification (ID) that is presented at the time of testing. If there is no exact match, you will not be able to take your test and you will not be reimbursed for any fees paid. [Update my information]

- **Name:** Andrew J Joosay
- **Telephone:** +44 01189023044

**Correspondence Language:** English

**Estimated total due:** USD 474.00

[Proceed to Checkout]
Proceed to Payment and Billing

Select Add Voucher link to use a voucher, then enter voucher code

Or enter Credit Card details

Order Total
Subtotal: 395.00
Estimated Tax: 79.00
ESTIMATED TOTAL DUE: USD 474.00

Add Voucher or Promo Code
What is this?

Payment
*Payment type:
Select one...

Billing Information
This information must match the information registered to your selected payment method in an upcoming step.

*First Name / Given Name:
OnVUE Online Proctored exams: What you need to know
Online Proctored Exams - Limitations

» All communication with the proctor is done in English only.

» Online proctored exams are not available in the following countries: China, Slovenia, South Korea.

» They are also not available in all OFAC sanctioned countries.

» Known issue with booking OnVUE Online Proctored exams:
  » OnVUE does not support booking two separate exam sessions in one booking, and you will receive an error from the booking system. If you need to book two exams please book them separately. Pearson VUE are aware of the issue.
System Requirements

- As part of your booking before exam day, you are advised to run a pre-check, we highly advise that you do so:
System Requirements

- Ensure that you familiarize yourself with the full list of system requirements available here: https://home.pearsonvue.com/theopengroup/onvue
- You are advised to run a comprehensive system check prior to taking the exam. This is to ensure that your machine is set up as it should to allow the exam to take place.

*Issues? Check out the technical requirements.*
Policies and Procedures

For the list of Policies and Procedures, visit: https://home.pearsonvue.com/theopengroup/onvue

» You will be given a 30 minute window before your exam starts. You are required to login during this window.

» Check-in takes approximately 15 minutes for those who already completed the system check (highly advised).

» Note that you must ensure that you are not interrupted while taking your exam. Should an interruption occur, the proctor will stop the exam immediately and it will be considered a failure.
OnVUE Tutorial

» View the online tutorial for the setup and check-in process when it's time to take your exam

» https://home.pearsonvue.com/theopengroup/onvue
FAQs – On the day of your exam

» Q. I can’t see the ‘Begin Exam’ button. What do I do?
» A. Start your test within the exam window precisely 30 minutes before and up to 15 minutes after the specific appointment time. If you are unable to see the ‘Begin Exam’ button within the exam window, please contact your program-specific customer service team.

» Q. My exam has started. Where is my proctor?
» A. Following successful self check-in, you should be on a page that says ‘You are ready for launch!’ Please be patient: the majority of candidates are greeted by their proctor within ten minutes. If you are not contacted by a proctor after ten minutes, please contact your program-specific customer service team.

» Q. I’m receiving an error message. What should I do?
» A. Please read the system requirements for online proctoring (on your exam program’s homepage) very carefully before registering and complete a system check before test day. Contact your program-specific customer service team to troubleshoot any questions and reduce the likelihood of errors on test day.

» If, on test day, you are receiving an error message, please contact your program-specific customer service team for support. You can submit a web form (email) about your issue online 24/7.
Pearson VUE Customer Service
Customer Service for Exam Bookings

Customer service

We encourage you to schedule/purchase your exam online. Get started by logging in to your web account on the The Open Group website. For any issues, contact us below or check our Frequently Asked Questions.

Chat is the quickest way to reach a customer service agent. Click on the Chat icon to get started.

If chat is “offline,” see below for telephone numbers and office hours.

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To schedule, reschedule or cancel an exam:

- Find a test center
- Find a test center on a military base
- U.S. military community funding eligibility options
- View exams
- Need help? Contact customer service
- Test accommodations

Related links

- The Open Group website
- What to expect in a Pearson VUE test center

http://pearsonvue.com/theopengroup/contact/
ESL Time Allowance
ESL = English as Second Language

» Additional time may be available to candidates for whom English is not their first language

» Part 1 or Part 2 Exam
  – Additional time is added on automatically at registration time for candidates residing in and taking an exam in a country designated as an ESL country
  – The additional time will automatically be added on and reflected on your Order Summary once you complete the registration booking.

» TOGAF & ArchiMate Combined Exam ESL
  – Must select ESL specific exam in order to be granted additional time (OG0-093-ESL, OG0-023-ESL)
Part 1 / Part 2 ESL time is confirmed once booking process completed
ESL for candidates in a non-ESL Country

» Candidates may request additional time if they:
  – do not currently reside in a country designated as an ESL country
  – are not native English speakers and do not have professional working proficiency of English
  – are natives of a designated ESL country or a non-English speaking region of their country

» Must request & obtain approval from The Open Group before booking the exam. Requests will be considered on a case-by-case basis.

» For approval, requests must be submitted via The Open Group Help Desk at https://help.opengroup.org, select Category: Certification and Accreditation, then program, and include the following:
  1. Name of the exam you would like to take
  2. Nationality
  3. Country you currently live in and the length of time you have been living there
  4. Scanned letter from your employer providing rationale for why you need additional time for the exam. The letter must be on company letterhead paper and include the date, name, and signature of the person writing the letter.
  5. Any additional evidence you have regarding your level of fluency in English
Further information on ESL

» ESL Time Allowance
  – https://certification.opengroup.org/examinations#ESL

» Designated ESL Countries
  – https://certification.opengroup.org/examinations/esl-countries
Test Accommodations
Test Accommodations

Test accommodations

Pearson VUE is committed to providing access for all individuals with disabilities. Depending on your geographic region, test accommodations may also be known as “special arrangements” or “reasonable adjustments.”

- What are test accommodations?
- What test accommodations are right for me?
- How do I request a test accommodation?

What are test accommodations?

The purpose of test accommodations is to provide candidates with full access to the test. However, test accommodations are not a guarantee of improved performance or test completion. Pearson VUE provides reasonable and appropriate test accommodations to individuals with documented disabilities who demonstrate a need for test accommodations.

Pearson VUE test accommodations may include things such as:

- A separate testing room
- Extra testing time
- A Reader or Recorder

http://www.pearsonvue.com/accommodations
Test Accommodations

Email request to: accommodations@opengroup.org
Useful Information
Frequently Asked Questions

Exams and Results

Q: When will I receive my exam results?
A: You will receive your exam results within 2-3 weeks after the exam.

Q: My score report is pending, what does this mean?
A: Your score report is pending while the results are being processed.

Q: What are the exam requirements?
A: You must attend an approved training course and pass a certification exam.

Q: What exams are available at Pearson VUE?
A: Pearson VUE offers certification exams for various IT and business management disciplines.

Q: How do I find out more information about The Open Group certification exams?
A: Visit the Open Group's website for more information on certification exams.

Q: What are the terms of The Open Group Examination Non-disclosure agreement?
A: The terms are designed to protect the proprietary nature of the exam content.

Q: Why is the appointment time at the test center longer than the exam time?
A: The extra time is allocated for checking in, obtaining test materials, and administering the exam.

Q: How can I reschedule my exam appointment at The Open Group Exam Provider?
A: Contact the Exam Provider directly to reschedule your exam appointment.

Q: What should I do if I encounter technical problems when taking the exam?
A: Contact the Exam Provider's technical support team immediately.

Q: I failed my examination, can I get a discount voucher for another attempt?
A: You may be eligible for a discount voucher, depending on the specific certification program.
EXAM REGISTRATION
- How can I find out more information on The Open Group examinations?
- How can I register for an ESL exam?
- How can I request a test accommodation?
- How can I reschedule my exam appointment at The Open Group Exam Provider?
- How do I register to take an exam at a Pearson VUE test center?
- I am unable to connect to my Open Group account at Pearson VUE

See all 10 articles

EXAM-BASED CERTIFICATION
- Can I get an extension on my exam voucher?
- How can I access my score report for my exam?
- How do I find out more information about The Open Group certification exams?
- I cannot find the answer to my question
- I received a voucher as part of my training course, what are the terms and conditions?
- What are the next steps after completing the exam(s)?

See all 7 articles

OPEN CA AND OPEN CIT'S CERTIFICATION
- I received confirmation that I am Open CIT'S certified, but I cannot find my name in the directory
- What is the deadline to submit my re-certification package?

TOGAF® CERTIFICATION
- Can I get a paper copy of my TOGAF certificate?
- How do I obtain my TOGAF 9 certificate?
- I am TOGAF 8 certified – is there still a bridge to TOGAF 9 certification?
- I failed one part of the combined exam - do I need to retake both parts?
- When I tried to complete the certification steps, I received an error "At this time, we do not have a record of you passing a TOGAF exam."

PUBLICATIONS / BOOKSTORE
- I purchased a document from the bookstore, but haven't received anything
- When I try to download a "FREE MEMBERS PDF" publication it says Unauthorized
Useful Links

- **Home Page at Pearson VUE**
  - [https://certification.opengroup.org/take-exam](https://certification.opengroup.org/take-exam)
  - [http://pearsonvue.com/theopengroup/contact/](http://pearsonvue.com/theopengroup/contact/)
  - [http://pearsonvue.com/accommodations/](http://pearsonvue.com/accommodations/)

To schedule, reschedule or cancel an exam:

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2. **Find a test center**
3. **View exams**
4. **Need help? Contact customer service**
5. **Test accommodations**