

## The Open Group Examination Vouchers

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### Terms and Conditions

These terms and conditions **must** be provided to candidates and/or customers who receive voucher numbers.

- Exam vouchers expire on the date provided with the voucher (the expiration date).
- Candidates must register for and take the exam prior to the expiration date provided with the voucher.
- Voucher expiration dates cannot be extended under any circumstances.
- Each voucher may be redeemed to take one certification exam, delivered at an authorized Pearson VUE testing center.
- Voucher is program specific and, in most cases, exam specific. Please ensure you redeem the voucher for the correct exam.
- Voucher may be restricted to test centers in a designated country. Any such restrictions on country of use must be provided to candidates along with the voucher number.
- Expired, lost, or stolen vouchers will not be replaced.
- A voucher obtained illegally and redeemed to take an exam will lead to revocation of any resulting certification and disqualification from taking any future exams.
- Each voucher may only be used once.
- Vouchers may not be redeemed for cash or credit, or returned for a refund.
- Vouchers may not be applied to exams that have already been taken.
- Vouchers are not transferable between programs.

### Redeeming a Voucher

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- To register for an exam at Pearson VUE, visit:

<http://www.pearsonvue.com/theopengroup>

Select the "Login" button and follow the instructions to register for an exam. The voucher number must be provided during the checkout process on the payment page.

- For Pearson VUE Customer Service, visit:

<http://www.pearsonvue/theopengroup/contact>

*The Open Group is the sole distributor of exam vouchers. In case of doubt about a voucher, please contact The Open Group customer service team at [certifications@opengroup.org](mailto:certifications@opengroup.org).*