Special Accommodations

We provide appropriate arrangements to individuals who demonstrate a documented need. Test accommodations are individualized, so we consider them on a case-by-case basis in partnership with Pearson VUE.

Test accommodations may also be known as “special arrangements” or "reasonable adjustments."

Accommodations may include:

- Extra testing time
- A separate testing room
- Breaks

All candidates who are requesting test accommodations must provide appropriate documentation of their condition and how it is expected to affect their ability to take the test under standard conditions. This may include additional supporting documentation from the professional who diagnosed the condition.

How do I request a test accommodation?

A request describing the need for test accommodations with appropriate documentation, and The Open Group candidate ID, should be submitted to The Open Group Help Desk (select category certification and accreditation).

What happens to my request for a test accommodation?

The Open Group will review, and when approved, will provide authorization to Pearson VUE and advise how to schedule your exam with the Accommodation Scheduling team.

Please note that test accommodations can only be granted prior to an exam booking being made, and they are only available for test center appointments. Note that English as a Second Language (ESL) time allowance accommodations are automatically handled by the booking system.