Architecture: ArchiSurance 3.0 Example | Diagram: Introductory (Handle Claim)
Architecture: ArchiSurance 3.0 Example | Diagram: Strategy
Architecture: ArchiSurance 3.0 Example | Diagram: Capability Map
Architecture: ArchiSurance 3.0 Example | Diagram: Outcome Realization
Architecture: ArchiSurence 3.0 Example | Diagram: Resource Map

[Diagram of resource map with categories and subcategories labeled]
Architecture: ArchiSurance 3.0 Example | Diagram: Stakeholders

- Insurer
  - Stakeholder satisfaction
    - Profitability
      - Application cost too high
    - Stock value
  - Branding
    - Sales
  - Customer satisfaction
    - Complaining customers
    - Leaving customers
    - Information is incomplete and inconsistent
    - Lack of insight in portfolio
    - Inconvenient claim submission
    - Lack of insight in claim status
  - Product portfolio
  - Price
  - Costs
  - Employee costs too high

Stakeholders:

<table>
<thead>
<tr>
<th>Title</th>
<th>Stakeholders</th>
</tr>
</thead>
<tbody>
<tr>
<td>Architecture</td>
<td>ArchiSurance 3.0 Example</td>
</tr>
<tr>
<td>Author</td>
<td>avolution</td>
</tr>
<tr>
<td>Date</td>
<td>October 2016</td>
</tr>
</tbody>
</table>
Architecture: ArchiSurance 3.0 Example | Diagram: Stakeholders (Employee costs too high)
Architecture: ArchiSurance 3.0 Example | Diagram: Goal Realization

- Reduce workload employees
- Reduce interaction with customer
- Systems should be customer facing
- Provide on-line portfolio service

Title: Goal Realization
Architecture: ArchiSurance 3.0 Example
Author: avolution
Date: October 2016
Architecture: ArchiSurence 3.0 Example | Diagram: Goal Contribution

- Reduce interaction with customer
- Assign personal assistant
- Provide on-line portfolio service
- Increase customer satisfaction
- Systems should be customer facing
- Improve portfolio management

Title: Goal Contribution
Architecture: ArchiSurence 3.0 Example
Author: avolution
Date: October 2016
Architecture: ArchiSurance 3.0 Example | Diagram: Principles

- Reduce interaction with customer
- Reduce manual work
- Systems should be customer facing
- Provide on-line portfolio service
- Provide on-line information service
Architecture: ArchiSurence 3.0 Example | Diagram: Project (Back office system integration)
Architecture: ArchiSurance 3.0 Example | Diagram: Deliverable
Architecture: ArchiSurance 3.0 Example | Diagram: Implementation and Migration
Architecture: ArchiSurance 3.0 Example | Diagram: Organization
Architecture: ArchiSure 3.0 Example | Diagram: Business Process (Handle Claim)
Architecture: ArchiSurance 3.0 Example | Diagram: Information Structure
Architecture: ArchiSurance 3.0 Example | Diagram: Application Behavior (Purchase Travel Insurance)
Architecture: ArchiSurance 3.0 Example | Diagram: Application Behavior (Policy Creation)
Architecture: ArchiSurance 3.0 Example | Diagram: Application Structure

 Derived relationships are shown in red. Direct relationships are shown in black and are explicitly shown in the Layer or Cross-Layer Metanodes figures in the standard.
Architecture: ArchiSurance 3.0 Example | Diagram: Technology (Database cleanup)
Architecture: ArchiSurance 3.0 Example | Diagram: Actor Co-operation
Architecture: ArchiSurance 3.0 Example | Diagram: Business Process Co-operation
Architecture: ArchiSurance 3.0 Example | Diagram: Product (Travel Insurance)
Application Usage (Handle Claim)

- Register
- Accept
- Value
- Pay

Scanning service
Customer administration service
Claims administration service
Printing service
Payment service

Document management system
CRM application
Home & Away Policy administration
Home & Away Financial application

Derived relationships are shown in red. Direct relationships are shown in black and are explicit shown in the Layer or Cross-Layer Metamodel figure in the standards.

avolution

Title: Application Usage (Handle Claim)
Architecture: ArchiSurance 3.0 Example
Author: avolution
Date: October 2016
Architecture: ArchiSurance 3.0 Example | Diagram: Technology Usage

- Home & Away Policy administration
- Home & Away Financial application
- Car Insurance application
- Legal Aid backoffice system
- Messaging service
- Data access service
- Mainframe
- Message Queuing
- DBMS

Derived relationships are shown in red. Direct relationships are shown in black and are explicitly shown in the Layer or Cross-Layer Metamodel figures in the standard.
Architecture: ArchiSurance 3.0 Example | Diagram: Implementation and Deployment (Home & Away Policy administration)
Architecture: ArchiSurance 3.0 Example | Diagram: Layered (Handle Claim)
Architecture: ArchiSurance 3.0 Example | Diagram: Landscape Map